

# Ordering pathology remotely

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## **General Information** (cover sheet)

Use this chart to remotely order pathology for patients.

Only refer low-risk COVID-19 patients to private pathology collection centres. All high-risk patients (fever or significant respiratory symptoms) must be referred to a local hospital immediately.

Patients with mild to moderate respiratory symptoms including fever, sore throat, cough, tiredness and shortness of breath can be referred to a list of [GP Respiratory Clinics](#) in the CESP HN region.

Please ask patients to wear a surgical mask when being tested for Coronavirus testing.

4Cyte and Histopath only conduct COVID-19 tests; other pathologies conduct COVID-19 as well as general pathology.

If you need advice or have questions, call the National Coronavirus Health Information Line on 1800 020 080.



Guide for General Practitioners								
<b>Optional online form</b>	<a href="#">Electronic pathology request form</a> Or <a href="#">Electronic telehealth request for MD only</a>	<a href="#">Interactive telehealth request form</a> Or <a href="#">Set up ePathology here</a>	<a href="#">Interactive request order form</a>	<a href="#">Pathology request form</a> Or <a href="#">Setup Pathology eOrder</a> <a href="#">Quick guide</a>	<a href="#">General pathology request form</a>	<a href="#">Electronic request form</a>	<a href="#">Downloadable form</a>	<a href="#">Online pathology request form</a> Or <a href="#">Telehealth pathology requesting</a>
	All pathology	All pathology	All pathology	All pathology	All pathology	COVID-19 only	COVID-19 only	All pathology
<b>General information Print and email or fax your usual form</b>	<ol style="list-style-type: none"> <li>Complete a form and email it to your patient.</li> <li>Ask your patient to <b>PRINT</b> form before arriving at their chosen <a href="#">Clinical Labs Collection Centre</a></li> <li>If your patient cannot print out a hard copy please <a href="#">click here</a> to choose their best option</li> </ol>	<ol style="list-style-type: none"> <li>Complete a form</li> <li><b>Ensure your patient's mobile or fixed line phone number is on the form (mobile preferred).</b></li> <li>Email the form to <a href="mailto:pathologyrequest@dhm.com.au">pathologyrequest@dhm.com.au</a> or print and fax to (02) 9855 5609.</li> <li>Once you submit the request DHM manages all further communication with your patient regarding their pathology collection via SMS or phone.</li> </ol> <p><b>ePathology</b></p> <ol style="list-style-type: none"> <li>Activate ePathology on Medical Director and BP</li> <li>Send eOrder via clinical system</li> <li>Patient will be sent a unique barcode for your tests. Below the barcode is a link to locate a collection centre near you</li> </ol>	<ol style="list-style-type: none"> <li>Complete a form, and email it to your patient</li> <li>Ask your patient to PRINT form before arriving at their chosen <a href="#">Laverly Collection Centre</a></li> </ol>	<ol style="list-style-type: none"> <li>Complete a form</li> <li><b>Ensure your patient's mobile or fixed line phone number is on the form (mobile preferred).</b></li> <li>IMPORTANT NOTE: On the hard copy of the request form to be emailed or faxed write in comments/note: "Patient will attend one of the Medlab ACC for pathology test", so there will be no confusion for Home Visit bookings.</li> <li>Email the form to your patient and to <a href="mailto:homevisit@medlab.com.au">homevisit@medlab.com.au</a>. Or print and fax to (02) 8745 6567</li> <li>Upon receiving the order, Medlab Pathology will contact your patient and organise collections for the request form received.</li> </ol>	<ol style="list-style-type: none"> <li>Complete a form and email it to your patient.</li> <li>Ask your patient to <b>PRINT</b> form before arriving at their chosen <a href="#">SydPath Collection Centre</a></li> </ol>	<ol style="list-style-type: none"> <li>Complete a form</li> <li>Email the form to both your patient and also to <a href="mailto:covid19@4cyte.com.au">covid19@4cyte.com.au</a></li> <li>Instruct your patient to PRINT a hard copy before arriving at their chosen <a href="#">4Cyte Pathology location</a>.</li> </ol>	<ol style="list-style-type: none"> <li>Complete a form</li> <li><b>Ensure your patient's mobile or fixed line phone number is on the form (mobile preferred).</b></li> <li>Email the form to <a href="mailto:covid@histopath.com.au">covid@histopath.com.au</a> or print and fax to (02) 9878 8300</li> <li>Once you submit a request form Histopath contacts your patient delivers a test kit to their home</li> <li>Patient self collects specimen</li> <li>Courier returns specimen to Histopath</li> </ol>	<ol style="list-style-type: none"> <li>Complete a form</li> <li>Email the form to both your patient and also to <a href="mailto:customerservice@southernpath.com.au">customerservice@southernpath.com.au</a></li> <li>Ask patient to PRINT the form before arriving at the <a href="#">Engadine collection centre</a></li> </ol>

<p><b>COVID-19 specific information</b></p>	<p>Patients must book online or ring the COVID collection centre prior to visiting. For more information see: <a href="#">Clinicallabs COVID-19 collection centres</a></p>	<p>DHM will contact your patient and arrange for them to visit one of the <a href="#">DHM COVID-19 collection centres</a></p>	<p>No appointment needed, but patient must use one of the <a href="#">Lavery COVID-19 specific collection centres</a></p>	<p>Medlab will contact your patient and arrange for them to visit one of the <a href="#">Medlab Pathology Collection Centres</a></p>	<p>No appointment needed at any centre, but patient must ring first (02) 8382 9100 <a href="#">SydPath Collection Centres</a></p>	<p>These are drive through COVID-19 collection centres and no appointment is needed. For a list of locations see: <a href="#">4cyte.com.au</a></p>	<p>This is a self-collection service, with drop off and pick up of COVID-19 self-collection kits throughout Sydney. For more information see <a href="#">histopath.com.au</a></p>	<p>Patients who require a COVID-19 test can pick up a self-collect kit, and drop off their specimen at: 4/17-23 Station Street Engadine</p>
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