

## COVID-19 Issues and Advice

ISSUE	ADVICE / ACTION
A week 1-4 general practice has not received its unique <b>site code</b> .	Contact the <b>Vaccine Operations Centre</b> on 1800 318 208 (7am-10pm AEST, 7 days).
My <b>site codes</b> are not being accepted by the system.	Contact the <b>Vaccine Operations Centre</b> on 1800 318 208 (7am-10pm AEST, 7 days).
My general practice would like to <b>delay its commencement, adjust its vaccine allocation, or withdraw</b> from the Phase 1b roll-out.	Contact <b>CESPHN</b> at <a href="mailto:practicesupport@cesphn.com.au">practicesupport@cesphn.com.au</a>  The PHN will provide the Department with the required information.
My general practice would like to <b>update its contact details</b> for the Phase 1b roll-out.	Contact the <b>Vaccine Operations Centre</b> on 1800 318 208 (7am-10pm AEST, 7 days).
My general practice would like to <b>update the contact details published on the Vaccine Clinic Finder</b> for the Phase 1b roll-out.	Contact <b>CESPHN</b> at <a href="mailto:practicesupport@cesphn.com.au">practicesupport@cesphn.com.au</a>  The PHN will provide the Department with the required information.
My general practice <b>did not submit an EOI</b> and would like to participate in the Phase 1b vaccine roll-out.	The Department is no longer accepting applications for Phase 1b.  All general practices, including those not participating in Phase 1b will have the opportunity to participate in later stages of the roll-out as more vaccines become available.  More information will be available shortly.