



WHAT TO DO WHEN YOUR COVID-19 VACCINE SHIPMENT ARRIVES

All Residential Aged Care Facilities will now receive a vaccine shipment in the days leading up to their scheduled clinic. When you receive the shipment, it is **IMPORTANT** you follow the instructions below.

YOUR SHIPMENT WILL ARRIVE IN A BOX THAT LOOKS LIKE THIS:



DO NOT OPEN THE SHIPMENT



DO NOT PLACE THE SHIPMENT IN A FRIDGE OR FREEZER



STORE THE SHIPMENT IN A COOL, DRY PLACE

To maintain the correct temperature of vaccines in this shipper it is important to follow the actions below:



Delivery to be accepted and signed for by the **RACF Manager on duty** or **authorised person** only.



Do not open this box. Only vaccine providers are authorised to open the box.



Store the shipment in a safe, secure, dry area, at room temperature, out of direct sunlight and away from any heat sources.



DO NOT place it in a cool room or freezer.

For any delivery issues or concerns, contact the Vaccine Operations Centre on **1800 318 208**.