

COVID-19 vaccination program stakeholder communication toolkit Aboriginal and Torres Strait Islander peoples

October 2021



Contents

This toolkit is designed to support stakeholder organisations in communicating accurate information to Aboriginal and Torres Strait Islander people in NSW.

This kit provides a suite of information for stakeholders to choose the best information for the local situation, noting not all resources will be useful for all regions or audiences. Click on an image or video throughout this kit to download or share.

COVID-19 Resources

Introduction

- Tips on how to use this kit
- Key messages: Vaccination
- Newsletter / website copy

LET'S DO THIS vaccination campaign

- <u>LET'S DO THIS campaign:</u> <u>Overview</u>
- <u>LET'S DO THIS campaign:</u> Social media assets
- <u>LET'S DO THIS campaign:</u> Community champion videos
- <u>LET'S DO THIS campaign:</u> Templates
- LET'S DO THIS campaign:
 Video end frame and email signature

Vaccination

- Vaccination 'Know the Facts'
- Carousel and 'Know the Facts' social tiles
- · Pregnancy and breastfeeding
- Vaccination videos and radio
- Community vaccination videos
- <u>Community champions</u> <u>postcards</u>

COVID-safe

- COVID-safe key messages
- Staying COVID-safe
- Masks
- Sorry Business

Where to find further information

- COVID-19 key contacts
- Following NSW Health Local Health Districts on social media

Introduction



Tips on how to use this kit

There are lots of ways we can all help encourage people to get their COVID-19 vaccination. Here are some suggestions to help.

Staff and community meetings

Provide information and key messages about the COVID-19 vaccination at staff meetings and/or community
meetings using the key messages. You can also print and distribute the other resources for people to take.

Printed materials

- Put posters and postcards up at local community noticeboards, community store, at your local airport, remote technology centre, at the entrance to your community sports hall, petrol station, etc.
- Distribute brochures at clinics and other relevant locations.

Social media

- Social media is a good tool to communicate short, sharp messaging to a wide audience with the opportunity to link to
 other sources of information or action. You can share posts from the NSW Health pages (<u>Facebook</u>, <u>Twitter</u>,
 <u>Instagram</u>) or post your own.
- Use your social media presence to share information about the COVID-19 vaccination. This kit contains various social media videos and tiles you can share. Make sure to share these to online community noticeboards too!

Local stories

 Let your community know how your organisation supports the COVID-19 vaccination program, and the benefits for our mob. You might like to create a video to share on social media

Newsletters

Include information in local newsletters to community organisations, service providers and local leaders.

Know someone who has missed out?

Send this toolkit to individuals and organisations in your industry, sector or community.

Key messages: Vaccination

The following messages can be used in communication material and collateral.

We all need to work together and keep up the good work we've done so far to help keep our mob safe.

- COVID-19 and especially the Delta variant can spread very quickly.
- One of the most important things you can do is to get vaccinated as soon as you can.
- All Aboriginal and/or Torres Strait Islander people who are 12 years and older are eligible for COVID-19 vaccination.

The COVID-19 vaccines are our best protection.

They can help protect mob from getting really sick from COVID-19 and reduce the spread of the virus.

- By getting vaccinated, we're protecting ourselves, our Elders, family, friends and our community from COVID-19.
- Two doses of a COVID-19 vaccine gives you around 90% protection against needing to be admitted to hospital or dying from COVID-19. It also reduces the spread of COVID-19 to others.
- Let's get vaccinated so we can get back to our way of life.
- Vaccines are available at Aboriginal Medical Services, pharmacies, GPs and NSW Health clinics.

If you have any concerns about the COVID-19 vaccine talk to your GP, Aboriginal Medical Service or Aboriginal Health Worker about what is best to help protect you. They can provide trusted information about the COVID-19 vaccines and what to expect.

- It takes one to two weeks after your second dose of a COVID-19 vaccine to be fully protected, so it is important to continue to follow the public health advice to reduce your risk of catching and spreading the virus.
 - Wearing a mask at all times when outside your house.
 - Keeping your distance from people you don't share a household with.
 - Practice good hygiene such as frequently washing hands and/or using hand sanitiser.
 - Continue to check-in at all venues.
 - You must continue to follow all of the rules even once you are fully protected against COVID-19.

Let's do this. Get vaccinated to protect our mob

Newsletter / website copy

You can use copy these messages to use in local newsletters and websites to help get the messages out to community.

Let's do this - Get vaccinated and keep our mob safe

The COVID-19 vaccine can help protect mob from getting really sick from the virus. It helps protect our community, Elders, family and friends. Tens of thousands of people across the state are getting vaccinated against COVID-19 every day. It's really important that this includes all Aboriginal communities so that we can keep each other safe.

How to book your vaccination

COVID-19 vaccines are safe, effective and free. All Aboriginal people 12 years and older can get a COVID-19 vaccine. Appointments are available at GPs, pharmacies, Aboriginal Medical Services and NSW Health vaccination clinics.

Speak to your local GP, Aboriginal Medical Service or pharmacist, or visit nsw.gov.au to make a booking.

Don't delay

COVID-19 is still around in our community and can spread very quickly. COVID-19 isn't just affecting the elderly. Many young people are becoming very sick. The sooner we are all protected, the sooner we can gather together, connect again get back to doing the things we love. So let's do this NSW, let's keep our mob safe.

Remember, it takes one to two weeks after your second dose of a COVID-19 vaccine to be fully protected, so it is important to continue to follow COVID safe practices to reduce your risk of catching and spreading the virus.

For more information:

- Talk to your GP, Aboriginal Medical Service or Aboriginal Health Worker or pharmacist. They can provide information about the COVID-19 vaccines, how to book your vaccination and what to expect.
- Call the National Coronavirus and COVID-19 Vaccine Helpline on **1800 020 080** for assistance, 24 hours a day, 7 days a week.
- Visit nsw.gov.au

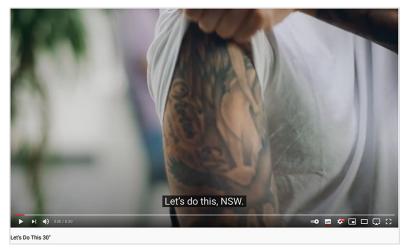
COVID-19 Resources



'LET'S DO THIS' COVID-19 vaccination campaign: Overview

TVC

Click on an image to view the video



Print ads





'LET'S DO THIS' COVID-19 vaccination campaign: Overview

Digital leaderboard banner



Digital rectangle banner



Digital banner



Mobile banner



'LET'S DO THIS' COVID-19 vaccination campaign: Overview

Aboriginal radio ads - 30 sec and 15 sec

Click on an icon to listen to the audio

Raylene 30 sec



I'm Raylene, from Awabakal AMS.

The COVID-19 Delta strain spreads very quickly, especially in families.

The vaccines are our best protection. They help stop us getting really sick.

If you're worried, talk to your local health service.

Let's all get vaccinated to protect ourselves and our community.

Visit N S W dot GOV dot AU to book your COVID-19 vaccination or call 1800 020 080 for help.

Let's do this to protect our mob.

Shari Sebbens 30 sec



Hey mob, I'm Shari Sebbens.

I just want to say it's good to get vaccinated to help keep our mob safe.

Let's do this so we can protect our Elders, communities and way of life.

So we can gather again. Get back to country. Do live music, sports, art and culture.

If you're worried about getting vaccinated, talk to your local health service.

Visit N S W dot GOV dot AU to book your COVID-19 vaccination or call 1800 020 080 for help.

Let's do this to protect our mob.

Shari Sebbens 15 sec



Let's get vaccinated for our Elders, loved ones and communities.

If you're worried about getting vaccinated, talk to your local health service.

Visit N S W dot GOV dot AU to book your COVID-19 vaccination or call 1800 020 080 for help.

Let's do this to protect our mob.

'LET'S DO THIS' COVID-19 vaccination campaign: Social media assets

You can help to encourage your community to come forward and get vaccinated by sharing these 'Let's do this' social tiles on your organisation social media channels or in local Facebook community groups and noticeboards.

Social media tiles











'LET'S DO THIS' COVID-19 vaccination campaign: Community champion videos

Encourage community members to get vaccinated by sharing these 'Let's do this' videos by community champions through your networks.

Jamie Newman 16x9, 15 sec video



Click to view the 4x5, 30 sec video

Kelvin Kong 16x9, 15 sec video



Click to view the 4x5, 30 sec video

Mi-kaisha 16x9, 15 sec video



Click to view the 4x5, 30 sec video

Click on an image to view the video

Get vaccinated videos



Let's do this – COVID-19 vaccination (1)



Let's do this – COVID-19 vaccination (3)



Let's do this – COVID-19 vaccination (2)

'LET'S DO THIS' vaccination campaign: Templates for local adaption social tiles, flyer and poster

Adapt and localise these templates to suit your own community.

Add your local details and share across your networks, display in key areas and post on social media.

To use:

- Change the text in the text box to identify your location.
- Take a snip/screengrab of the slide and use it as an image for your social post.

A5 Flyer and A3 poster template







Click on an image to download this resource



Localised example

Social tiles template



Example: Facebook and Instagram tile



Localised example: Twitter tile

Click on an image to download this resource

'LET'S DO THIS' COVID-19 vaccination campaign: Video end frames and email signature

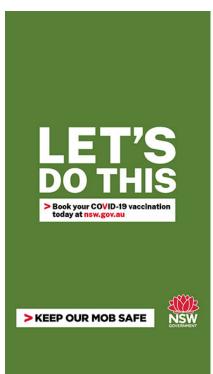
Local videos are a great way to reach the community with local information.

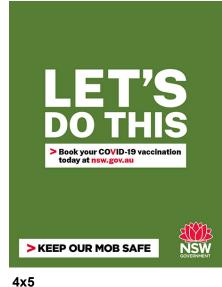
You can use these assets in your own videos and emails to encourage people to get their COVID-19 vaccination.

The end frames can be inserted into your own videos and are provided in three different formats so there is one to suit all platforms that support video content.

The email signature can be added to your organisation's signatures.

Video end frames





Click an image to view. To download image, right click on the image on the website and select 'Save as Picture'



9x16

16x9

Email signature



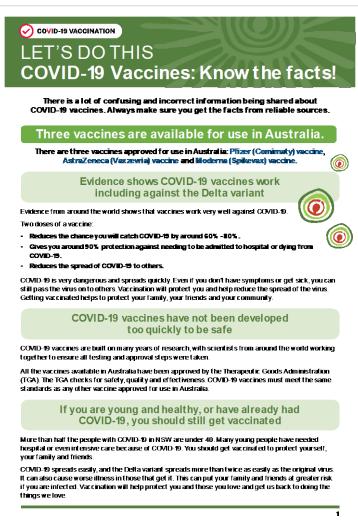
COVID-19 vaccination resources: 'Know the facts'

It's important for the community to get information about COVID-19 vaccination from trusted and reliable sources who can answer questions about the things they may worry them.

Sharing these assets will help encourage people to get vaccinated, by having accurate information.

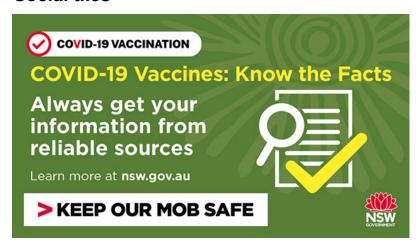
Factsheet

Click on an image to download this resource



Click an image to view. To download image, right click on the image on the website and select 'Save as Picture'

Social tiles



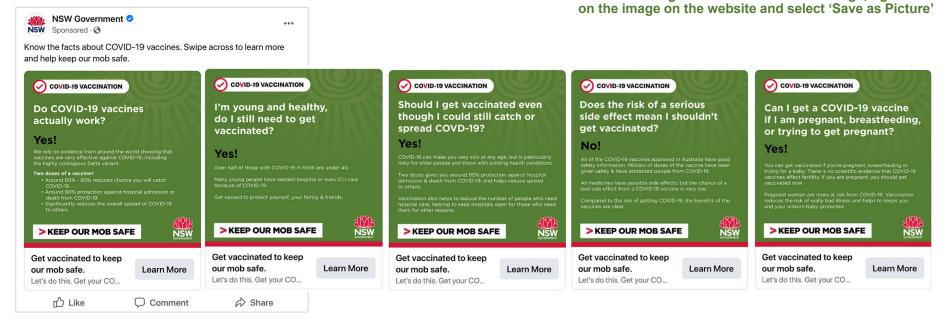


COVID-19 vaccination resources: Social carousel and 'Know the Facts' social tiles

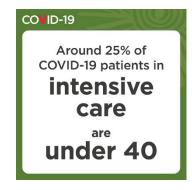
It's important for the community to get information about COVID-19 vaccination from trusted and reliable sources who can answer questions about the things that may worry them.

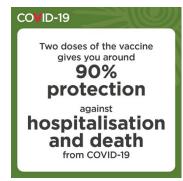
Share these assets on social media to encourage people to get vaccinated.

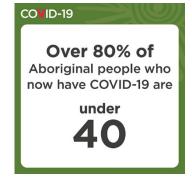
Carousel for social media



'Know the Facts' tiles for social media











Click an image to view. To download image, right click

COVID-19 resources: Pregnancy, breastfeeding and Delta variant social tiles

These social tiles can be used in your social media posts.

Social tiles

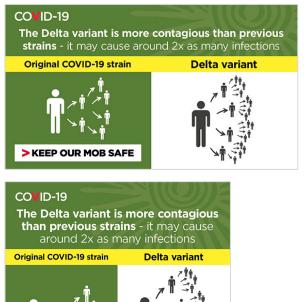




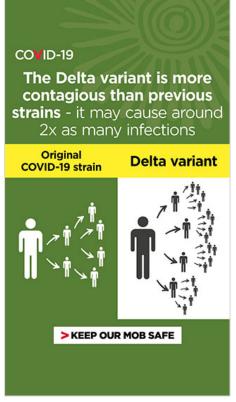




Click an image to view. To download image, right click on the image on the website and select 'Save as Picture'



> KEEP OUR MOB SAFE



COVID-19 vaccination resources: Vaccination videos and radio

These videos have been developed by the Federal Government. You can share them to your networks too.

Click on an image to view the video

Dr Marilyn Clarke



Pregnant women should get the COVID-19 vaccine

Dr Karen Nicholls



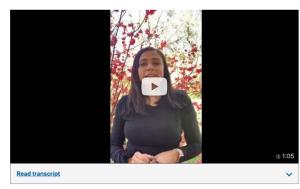
Importance of getting vaccinated

Adam Goodes vaccination



Importance of getting vaccinated

Tatum Moore (Dubbo)



Stay home, get tested and vaccinate

Dr Marilyn Clarke explains how vaccines work, and why pregnant. Water late start Mone voices All pregnant women are now eligible for the vaccine D 006/052 Because pregnant women are at higher Youtible

How vaccines work/why pregnant women should get vaccinated



Importance of your second dose

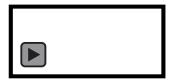
Mandy Debenham (Bathurst)



Get tested and vaccinate

Aboriginal radio ad

click on an icon to listen to the audio



Mandy Debenham

COVID-19 vaccination resources: Vaccination videos

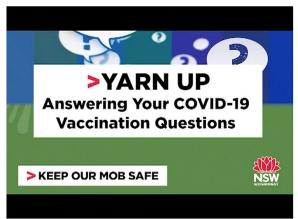
These videos have been developed by the NSW Government to help address any concerns. You can share them to your region with your network.

click on an image to view the video

Yarn Up Episode 2



Yarn Up Episode 3



Aboriginal Youth



Youth Q&A Kezia

Brooke Boney



Is the COVID-19 Astra Zeneca vaccine safe?

Pauline Deweerd



COVID-19 vaccine message

COVID-19 resources: Vaccination videos

Here are some examples of videos developed by NSW Local Health Districts.

click on an image to view the video

Nepean Blue Mountains



Keeping out of hospital



Reach out to your mob

Western NSW



Keep our mob safe -We had our COVID shot

Northern NSW



Why is COVID-19 vaccination important for Aboriginal communities?



Young people and the COVID-19 vaccination

Sydney Children's Hospital - La Perouse



Aboriginal Vaccination Clinic La Perouse



Dr Dan talks COVID-19 vaccines: safety and development



Dr Dan talks COVID-19 vaccines: vaccine information and community protection

COVID-19 vaccination resources: Community vaccination videos

These videos have been developed by community organisations.

click on an image to view the video

Dubbo Aboriginal pharmacist



You can ask that.

Bangarra



Keep your mob safe!

COVID-19 vaccination resources: How to create your own videos

Local videos from trusted community voices are important. To create your own COVID-19 vaccination video, record it using your phone (either in portrait or landscape). You can use the key points below and adapt into your own words and story and share it on social media channels and community networks.

Key messages: Let's do this - Get vaccinated to Keep our Mob Safe

- We all need to work together and keep up the good work we've done so far to help keep our mob safe.
- COVID-19 and especially the Delta variant spreads very quickly.
- The COVID-19 vaccines are our best protection. They can help protect mob from getting really sick from COVID-19.
- One of the most important things you can do is to get vaccinated as soon as you can. All Aboriginal and Torres Strait Islander people who are 12 years and older are eligible for COVID-19 vaccination.
- By getting vaccinated, we're protecting ourselves, our Elders, family, friends and our community from COVID-19.
- Let's get vaccinated so we can get back to our way of life.
- I want to get back to ______ (something you've missed) e.g. gathering with family and friends, live music, sports, etc.
- Vaccines are available at Aboriginal Medical Services, pharmacies, GPs and NSW Health clinics.
- If you have any concerns about the COVID-19 vaccine talk to your GP, Aboriginal Medical Service or Aboriginal Health Worker about what is best to help protect you. They can provide trusted information about the COVID-19 vaccines and what to expect.

As well as sharing your own COVID-19 vaccination experience, you might want to talk about:

- Why you got vaccinated?
- If you speak to your friends about vaccination?
- If your family has been vaccinated? Was their experience different to yours?
- If you looked up information about the vaccines before your appointment? Where did you find this information?
- How you talk to your family/friends who aren't sure about getting the vaccine?

COVID-19 vaccination resources: Community champion vaccination postcards

Latest community champion postcards

These postcards focus on vaccine hesitancy and feature local champions as advocates to encourage vaccination.

You can send in images of local vaccination community champions and NSW Health will send back your local postcard artwork for you to use and share with your community.

Email:

MOH-CAH-COVID19@health.nsw.gov.au



Gary and Glen Ella, former Wallabies



Click on an image to download this resource



Jackie Jackson, Director Aboriginal Health, Southern NSW Local Health District

COVID-19 resources: COVID-safe key messages

The free COVID-19 vaccines are an important part of our defence against the virus, but we can't rely on them alone.

We can all help stop the spread of COVID-19 by:

- getting vaccinated
- getting tested immediately if you have any signs of COVID-19 and staying home until you get a negative test result
- carrying a face mask with you when you leave your home. Check the mask rules that apply in your area.
- washing your hands regularly
- checking in and out of venues. You can do this through the **Service NSW app** or ask the venue for an alternate form of check-in if you don't have a smart phone
- keeping your distance from people do not live with you. The current Delta variant is more transmissible than previous COVID-19 variants so staying 1.5m or two big steps apart
- wearing a mask whenever you can't keep your distance and when indoors away from your home
- staying home if you feel sick
- complying with all government regulations. You can find current COVID-19 rules at <u>nsw.gov.au/covid-19/rules</u>

COVID-19 resources: Staying COVID-safe

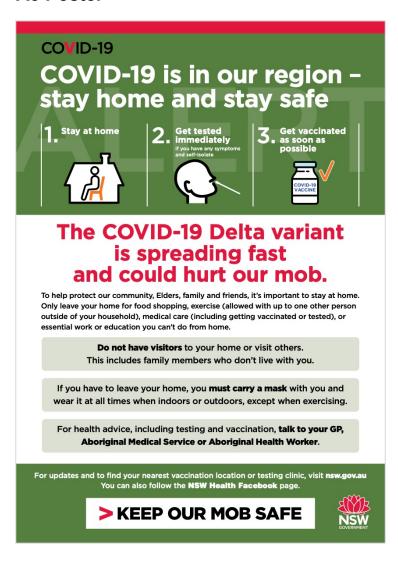
Distribute these flyers through your networks and in your community.

The poster can be displayed in key COVID-safe areas, where people will see them.

It's important to keep up-to-date with the latest COVID-19 restrictions in your area. Visit: http://nsw.gov.au/covid-19/rules

for the latest information

A3 Poster



A4 flyer

Click on an image to download this resource



COVID-19 resources: Masks

Help community to understand ways to use masks effectively. Display posters in key public areas and share on social media.

Click an image to view. To download image, right click on the image on the website and select 'Save as Picture'

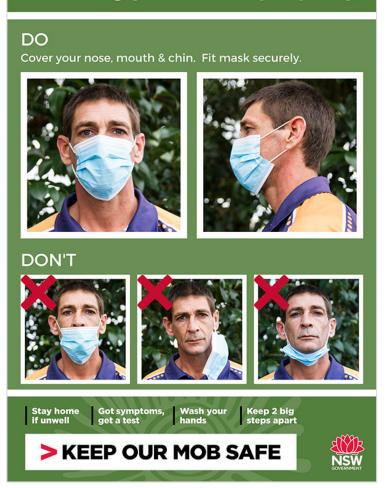
Social tiles





Posters

Wearing your mask properly



Click on an image to download this resource



COVID-19 resources: Sorry Business

Practicing Sorry Business in COVID safe ways is a concern for many communities. Share these materials to help communities stay safe in times of Sorry Business in the community.

Social tiles

Click an image to view. To download image, right click on the image on the website and select 'Save as Picture'





A4 Flyer



A3 Poster

COVID-19

Click on an image to download this resource

Important COVID-19
Sorry Business information

Keep our communities, especially Elders, safe from COVID-19. Everyone attending a funeral and wake needs to follow strict health orders.

Do not attend if you feel unwell, even if you have been vaccinated. Go and get tested for COVID-19 nearby and self-isolate to keep others safe.

Things to consider when attending Sorry Business:

- Check in using the NSW Government QR code or let event organisers know your name and contact details. This is so they can reach you with important information if others with COVID-19 have attended the qathering
- Wear a face mask when you are indoors and when around others outdoors
- Keep a safe physical distance from others
- Get tested for COVID-19 nearby if you have even mild symptoms.
 Self-isolate until you get your test results
- Encourage anyone to go and get tested if you notice they have COVID-19 symptoms
- Wash your hands well and often, and keep some hand sanitiser with you
- Don't share things like knives and forks, plates, cups, and cigarettes.
 They can put you at risk of catching COVID-19 or passing it on to others.



The impacts of COVID-19 can be distressing for our community.

If you are worried about how you or someone close to you is dealing with stress during this time, call **1800 512 348** to speak with a counsellor (24-hour helpline). For information and resources to help keep our mob safe, visit **nsw.gov.au/covid-19**

> KEEP OUR MOB SAFE

Doing Sorry Business safely

While COVID-19 is spreading, it's really important to do Sorry Business safely.

If someone has COVID-19 at a funeral, they can pass the virus to many other people. The virus will then spread to other communities and make lots of our mob sick.

You can spread the virus to others without knowing you have it. This is why it's so important to keep a safe distance from each other, not gather in large groups and wear a mask when we are gathering.

For more information about doing Sorry Business safely go to: www.nsw.gov.au/resources-for-your-community/aboriginal-communities#doing-sorry-business-safely

Where to find further information



COVID-19 key contacts

Contact numbers

- National Coronavirus and COVID-19 Vaccine Helpline 1800 020 080
- NSW Health Vaccination Support Line 1800 57 11 55
- Service NSW phone number (information on measures in place, financial support, etc) – 13 77 88
- Coronavirus Mental Well-being Support Service 1800 512 348

NSW Health social media page

Facebook: NSW Health

Twitter: @NSWHealth

Instagram: @newsouthwaleshealth

LinkedIn: NSW Health

TikTok: @NSWHealth

NSW Govt website and Aboriginal page on NSW Govt website https://www.nsw.gov.au/resources-for-your-community/aboriginal-communities

NSW Health website page: COVID-19 information and advice for Aboriginal people and communities https://www.health.nsw.gov.au/Infectious/covid-19/Pages/aboriginal-health.aspx



- Lifeline Australia 13 11 14
- Domestic Violence Line 1800 65 64 63
- 1800RESPECT **1800 73 77 32**
- Suicide Callback Service 1300 65 94 67







Follow NSW Health Local Health Districts on social media

Local Health District	Facebook	Instagram	Twitter	LinkedIn
NSW Health	NSW Health	@newsouthwaleshealth	@NSW Health	NSW Health
Sydney LHD (Olympic Park)	Sydney Local Health District		@SydneyLHD	
South Eastern Sydney	South Eastern Sydney Local Health District		@SEastSydHealth	South Eastern Sydney LHD
South Western Sydney	South Western Sydney Local Health District			South Western Sydney Local Health District
Western Sydney	Western Sydney Health	@humansofthehospital	@WestSydHealth	Western Sydney Local Health District
Northern Sydney	Northern Sydney Local Health District	@nthsydhealth	@NthSydHealth	Northern Sydney Local Health District
Illawarra Shoalhaven	Illawarra Shoalhaven Local Health District		@IllaShoalHealth	Illawarra Shoalhaven Local Health District
Nepean Blue Mountains	Nepean Blue Mountains Health		@NBMLHD	
Central Coast	Central Coast Health	@careersatcclhd	@CCoastHealth	
Far West	Far West Local Health District		@FarWestLHD	Far West Local Health District
Hunter New England	HNE Health		@HNEHealth	
Mid North Coast	Mid North Coast Health	@midnorthcoasthealth		
Murrumbidgee	Murrumbidgee Local Health District	@murrumbidgee Ihd	@MurrumbidgeeLHD	Murrumbidgee Local Health District
Northern NSW	Northern NSW Local Health District			
Southern NSW	Southern NSW Local Health District			
Western NSW	Western NSW Local Health District		@wnswlhd	

