

Engage Outpatients

Sydney Local Health District is pleased to be a demonstrator site for the eHealth NSW Engage Outpatients pilot. Engage Outpatients will change the management of referrals, triage and appointment scheduling in NSW Health hospitals through the capture of e-Referrals, fax digitisation and transcription and scanning of paper based referrals into an integrated Referral Management platform that allows for referral acknowledgement, online triage and outcome notification to both referrer and the patient/carer.

Launching at the Royal Prince Alfred Hospital Women's and Babies service in late April 2022 General Practitioners will be able to use HealthLink SmartForms from their practice software or the [HealthLink portal](#) to launch e-Referrals to the following services:

- RPAH Fertility
- RPAH Gynaecology
- RPAH Maternity

For General Practitioners without Best Practice, Genie or Medical Director practice systems Referrals can be lodged using the HealthLink portal or submitted by fax using a new fax coversheet which enables digitisation of your faxed referral.

What's changing?

Over the coming weeks more specific information and resources will be made available to General Practice supporting the following changes to referring and managing Referrals for RPAH Women's & Babies services:


Being introduced


- A move to HealthLink SmartForms for referrals to Fertility, Gynaecology & Maternity at Royal Prince Alfred Hospital
- New Fax coversheet to be used for all referrals to the three services for GPs who are not e-Referral enabled or downtime
- New fax number for Gynaecology referrals
- Templated Fax coversheets to be available for upload to Best Practice & Medical Director via CESPNN
- Fax digitization of referrals using the new coversheet
- A new Referral Management and scheduling platform at the clinic end to manage all e-Referrals, faxes and paper referrals in one place
- GP confirmations of receipt and triage outcomes
- SMS and email patient notification of referral progress

Being removed/changed


- Removal of online first appointment booking form
- Removal of online referral form
- Move away from paper-based referrals and walk-in referrals

For more information on E-Referrals to RPAH Women's and Babies as well as other SLHD service please contact the SLHD GP e-Referral Project Team on: **0459 885 531, or 0477 735 472** or email: SLHD-EReferralProject@health.nsw.gov.au


**Royal Prince Alfred Hospital - Referral to Maternity**

Requested Information 
Maternity


Attachments / Reports
No reports selected
No files attached

Medications / Warnings 
2 long term medications specified
8 medications specified
No medical warnings specified

Medical History
Medical history specified

Patient Information 
MICKEY HEATLEY
8003602345688835
17/12/1941

Referrer Information
Sam Entwistle
889843

Preferred Model of Care 

Referred To*

Referral Date*

Referral Continuation*
 New Continuation

Referral Period*

Interpreter Required*
 Yes No


Compensable Status
 Urgent


Maternity


Current Pregnancy


Multiple Pregnancy (e.g. Twins, Triplets)*
 Yes No

≥ 28 Weeks Without Pregnancy Care*
 Yes No

Gravida* 

Para* 

EDD* 

LNMP 

Pregnancy History

Previous pregnancy*
 Yes No

Other obstetric history (include details of recurrent miscarriages, PPH, 3rd or 4th degree tears, small baby <2500g, large baby >4500g and other significant maternity problems).