

Benefits of eReferrals for GPs

NSW Health is delivering state-based eReferral forms delivered by Healthlink as part of the Engage Outpatients program. eReferral forms offer a digital solution for primary health care clinicians to refer into NSW public outpatient clinics and services.

Digitising the referral process saves time, enables secure submission of patient information and improves communication between referrers, patients and outpatient clinics.

Benefits	eReferral	Email*	Fax
Secure electronic submission	✓	✗	✗
Visibility of local services and specialists	✓	✗	✗
Auto-population of patient information to save time and improve standardisation	✓	✗	✗
Notification of referral receipt and triage outcome	✓	✗	✗
Improved patient privacy by reducing lost or misdirected referrals	✓	✗	✗
Seamless integration with most existing GP software	✓	✗	✗
Electronically attach pathology or diagnostic results to support the referral	✓	✗	✗
Update original referral electronically	✓	✗	✗
Save time and money with reduced paper, post and faxing costs	✓	✓	✗

* Emailing personal health information is not recommended. Communication of personal health information must be secure and adequately protect patient privacy.



Selected outpatient clinics in the following districts are now accepting eReferrals:

Central Coast LHD | Far West LHD | Illawarra Shoalhaven LHD
South Eastern Sydney LHD | Sydney LHD | Western Sydney LHD

For more information on using eReferrals, please scan the QR code or visit: www.health.nsw.gov.au/ereferral

For HealthLink queries or technical support please contact
Phone: **1800 125 036** Email: helpdesk@healthlink.net

