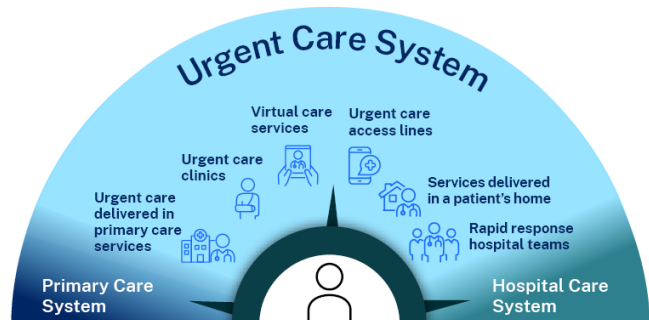


# Invitation

## Urgent Care Services – Consumer and Community Focus Groups

The NSW Government is to deliver 25 [Urgent Care Services](#) (UCS) across NSW in the next three years. The Services will offer new options for people when their care needs are urgent, and non life threatening.



Note: This graphic is not to scale and emphasises the Urgent Care System for communication purposes

### Invitation for your participation

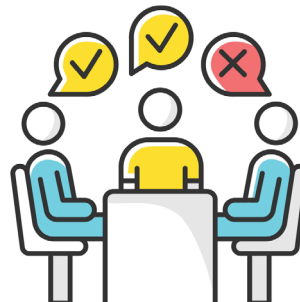
We want to hear from people who find it difficult to access healthcare. We would like to understand what matters to you. This will help us make Urgent Care Services that provide care that is important to you.

We really want to hear from patients, carers, families, friends, and community members from the following groups:

<p><b>Upcoming in Aug/Sept/Oct:</b></p> <ul style="list-style-type: none"> <li>- Aboriginal communities</li> <li>- Migrants and refugees</li> <li>- People with a disability</li> <li>- Women in pregnancy and early Motherhood and Children</li> </ul>	<ul style="list-style-type: none"> <li>- People from cultural and linguistically diverse (CALD) backgrounds</li> <li>- People living with a mental health condition</li> <li>- Lesbian, gay, bisexual, transgender, queer, and intersex (LGBTQI+) people</li> </ul>
<p><b>Completed in May and June:</b></p> <ul style="list-style-type: none"> <li>- Young people</li> </ul>	<ul style="list-style-type: none"> <li>- Older people</li> <li>- People living in rural and remote areas</li> </ul>

If you have lived experience in the above groups, 'upcoming', we would like to invite you to join us in a conversation to **tell us what matters to you!**

- **DATE TBC (Aug./ Sept./ Oct)**
- Small groups of 10 or less
- Meeting on MS Teams or face to face
- You will be remunerated \$40 per hour
- All out-of-pocket expenses covered
- No skills necessary
- All information provided
- Friendly facilitators
- Safe environment



### Contact and RSVP

- RSVP to Lara Leibbrandt, Consumer Engagement Lead, Urgent Care Services
- Email: [Lara.Leibbrandt@health.nsw.gov.au](mailto:Lara.Leibbrandt@health.nsw.gov.au)
- Advise of any supports we can provide to facilitate your participation