Electronic Referrals

Enjoy the benefits of sending referrals digitally!

Fast   **Reliable**   **Secure**

Engage Outpatients Electronic Referral Management System (eRMS) is now available at services across SESLHD.

The following services now require referrals to be sent electronically.

Prince of Wales Hospital

- Aged Care
- Community Palliative Care Team
- Ear Nose and Throat
- Gastroenterology
- Immunology
- Interventional Neurovascular
- Pain Medicine
- Plastics
- Rheumatology

- Cardiology
- Dermatology
- Endocrinology
- General Rehabilitation
- Infectious Diseases
- Nutrition and Dietetics
- Palliative and Supportive Care
- Prescription and Opioid Management
- Respiratory

- Cognitive Disorders
- Diabetes Centre
- Fracture
- General Surgery
- Neurosurgery
- Orthopaedics
- Physiotherapy
- Spinal

The Sutherland Hospital

- Diabetes
- Gynaecology
- Rehabilitation

- Dermatology
- Infectious Diseases
- Respiratory

- Endocrinology
- Neurology

Royal Hospital for Women – services now grouped under Women's Health

- Antenatal
- Fertility and Research Centre
- Osteoporosis

- Colposcopy
- Gynaecology and Women's Health
- Severe and Complex Menopause

- Early Pregnancy Assessment Service
- Termination of Pregnancy

Additional services offered at Royal Hospital for Women – Paediatric/Adolescent clinic and Pain Management are standalone services outside Women's Health grouping.

MedicalDirector®   Best Practice An evolution in GP software   Genie Solutions   medtech

Why should I send an electronic referral?

Benefits of eReferrals	eReferrals	Paper/ Fax
Support faster communication and continuity of care between healthcare providers	✓	✗
Fully integrated and supported by all leading GP software vendors	✓	✗
Multiple fields pre-populated with patient information	✓	✗
Attach clinical information directly from practice software	✓	✗
Select from a list of available outpatient services and clinicians	✓	✗
Copies of referrals auto-save and store within GP practice software	✓	✗
Send referrals securely	✓	✗
Receive notification of referral receipt, acceptance, and triage outcome	✓	✗
Real-time transmission of referrals. No lost referrals or delays	✓	✗
Dynamic digital format for data capture and analysis	✓	✗
No additional cost. Access electronic referrals as part of your existing practice software	✓	✗
Speciality specific referral forms provide more complete clinical information, leading to faster processing and triage by the receiving outpatient service	✓	✗

What do referrers say?

*"Using eReferral to provide referrals to my local hospital outpatient's clinics has made the process **much more efficient**, and just as easy as using HL for driver's licenses assessments and My Aged Care referrals. Having the ability to click a few buttons to include reports and investigations **saves time**, and often I've sent it while still chatting to my patient. If I send a referral through eReferrals **I know that it has gone to the right place** and is not floating around on a fax machine somewhere."* – Dr Annabel Kain, Erskineville Doctors
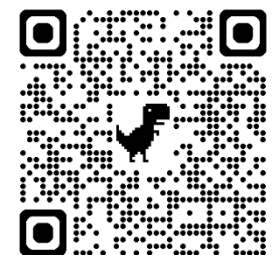
*"HealthLink forms are **easy to use** and **well-integrated** into Best Practice. It is **less time consuming** and also **paperless**."* – GP CESPHN

*"**Very convenient**. It is good to **get feedback that the referral has been received**. Very **user-friendly**."* – GP CESPHN

For more information

SESLHD electronic referrals

https://www.seslhd.health.nsw.gov.au/services-clinics/directory/electronic-referrals

https://www.healthlink.com.au/

HL **Health Link** | Certainty in Care