

## Making Space

### About Making Space

Making Space offers trauma informed, recovery focused support, to build skills and create a safe, comfortable home.

We offer comprehensive support to assist people struggling with compulsive acquiring behaviours (also known as hoarding). Through individualised support and guidance, we aim to boost your safety, and overall wellbeing.

Our focus is supporting you to reclaim the important spaces in your home, build life skills, confidence, and resilience, and empower you to make a little more space in your life.

### Who we support

We support adults living in the Sydney Local Health District and the Eastern suburbs. To check your area eligibility for the area map:

<https://tinyurl.com/MakingSpaceProgramBoundaries>

We specialise in psychosocial support that is respectful and tailored to your needs. Support will be for up to 6 months with some flexibility.

### How we support you

- Non-invasive initial assessment to best tailor supports to your needs
- Practical one on one support in your home
- Easy to digest information and education about compulsive acquiring
- Practical living skills
- Self-empowerment
- Case management in relation to compulsive acquiring
- Informal counselling
- Peer support group (Buried in Treasures)

### About Mission Australia

Mission Australia is a community service organisation that helps people regain their independence and self-resilience through early learning and youth services, family support and homelessness initiatives, employment and skills development, and affordable housing.

Together we stand with Australians in need, until they can stand for themselves

#### Contact us

If you have any questions, please contact us at:

p: 02 8775 6100

e: [makingspace@missionaustralia.com.au](mailto:makingspace@missionaustralia.com.au)

Website: [Making Space \(missionaustralia.com.au\)](http://missionaustralia.com.au)

**Self-Referrals are highly encouraged:**

[Making Space: Hoarding Program \(cesphn.org.au\)](http://cesphn.org.au)

## How to submit a referral

Anyone can make a referral to the Making Space program via our online referral form: [Making Space: Hoarding Program \(cesphn.org.au\)](https://cesphn.org.au)

For any issues with submitting a referral follow the image guide below or feel free to contact our team on: (02) 8775 6100

### 1. Click 'Select Service Provider'

The screenshot shows a form with six 'Select a File' buttons. Below them is a link to 'www.cesphn.org.au'. At the bottom right, there are three buttons: 'Cancel Referral', 'Download', and 'Select Service Provider', with the latter circled in red.

### 2. Tick Box

The screenshot shows a table titled 'Select Service Provider' with columns: Practitioner, Location Name, Organisation, Program, Location of Service, Distance from Client Location, and Profile. A single row is visible with the following data: Making Space, Mission Australia, Making Space, SURRY HILLS 2010, 9.85km, and View. The checkbox in the 'Practitioner' column is circled in red.

Practitioner	Location Name	Organisation	Program	Location of Service	Distance from Client Location	Profile
<input type="checkbox"/> Referral organisation will assign practitioner	Making Space	Mission Australia	Making Space	SURRY HILLS 2010	9.85km	View

### 3. Click 'Send Referral'

The screenshot shows the same table as in step 2, but now the checkbox in the 'Practitioner' column is checked. The 'Send Referral' button at the top right is circled in red.

Practitioner	Location Name	Organisation	Program	Location of Service	Distance from Client Location	Profile
<input checked="" type="checkbox"/> Referral organisation will assign practitioner	Making Space	Mission Australia	Making Space	SURRY HILLS 2010	9.85km	View

### 4. Referral Sent Successfully

The screenshot shows a confirmation page titled 'Referral Sent Successfully'. It contains the following text: 'The referral has been successfully sent to Mission Australia for Making Space program.', 'The referral reference number is: CES52511.', 'Referral Date: 27/06/2024.', 'Client Name: test test.', 'Date of Birth: 26/06/2024.', and 'Referrer Name: .'. There is a 'Print' button at the bottom. A green banner at the top right says 'Referral Saved Successfully'.