

Immunisation contacts

Organisation	Contact details	About
NSW Vaccine Centre	<p>p: 1300 656 132</p> <p>f: 1800 041 528</p> <p>w: https://nsw.tollhealthcare.com</p>	<p>Order free NIP vaccines via the State Vaccine Centre online portal.</p> <p>Your account number: _____</p>
Vaccine Operations Centre	<p>e: COVID19VaccineOperationsCentre@Health.gov.au</p> <p>p: 1800 318 208</p>	<p>The VOC manages and coordinates the rollout of COVID-19 vaccines.</p> <p>Your site number: _____</p>
CESPHN Immunisation Team	<p>e: immunisation@cesphn.com.au</p> <p>p: 1300 986 991 (option 3)</p> <p>w: https://cesphn.org.au/general-practice/practice-support-and-development/immunisation-gp</p> <p>Immunisation team members:</p> <p>Kira: k.wright@cesphn.com.au p: 9304 8621 m: 0419 798 440</p> <p>Mimi: m.campbell@cesphn.com.au p: 9304 8629 m: 0418 453 930</p> <p>Callan: c.macleod@@cesphn.com.au p: 9304 8683 m: 0448 561 400</p>	<p>The PHN Immunisation team can help your practice with the following services:</p> <ul style="list-style-type: none"> • Free immunisation resources (logbooks, posters, brochures etc) • Quality improvement (QI) activities • National Immunisation Program (NIP) information and support • Vaccine account (VAN) support • AIR online training • Cold chain management support • Cold chain breach support • Immunisation Weekly Updates • Power outage advice
PHU Public Health Unit	<p>South Eastern Sydney LHD</p> <p>e: SESLHD-PublicHealthUnit-IMMTeam@health.nsw.gov.au</p> <p>p: 9382 8333 / 9382 2222 (After hours emergency)</p> <p>f: 9382 8334 / 9382 8314 (secure line)</p> <hr/> <p>Sydney LHD</p> <p>e: SLHD-Immunisation@health.nsw.gov.au</p> <p>p: 9515 9420 / 9515 6111 (After Hours emergency)</p> <p>f: 9515 9467 (secure line)</p>	<p>Contact your local Public Health Unit for the following:</p> <ul style="list-style-type: none"> • Clinical immunisation advice • Catch up immunisation advice • Vaccine administration error advice • Vaccine account (VAN) applications • Yellow fever applications • Reporting a cold chain breach • Reporting adverse events following immunisation (AEFIs) • School vaccination program information

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AIR Australian Immunisation Register	e: air@servicesaustralia.gov.au p: 1800 653 809 (General enquiries) p: 1300 650 039 (Online AIR) f: 08 9254 4810 w: www.servicesaustralia.gov.au/hpair	AIR is a national register that records all vaccines given to all people in Australia. Vaccination providers are now required to report all NIP vaccines given to the AIR. Vaccination providers can access online AIR through HPOS using a PRODA account.
PRODA Provider Digital Access	e: proda@servicesaustralia.gov.au p: 1800 700 199 - option 1 w: www.servicesaustralia.gov.au/proda	PRODA is an online identity verification and authentication system that allows secure access to a range of government online services for providers.
NSWISS NSW Immunisation Specialist Service	e: SCHN-NSWISS@health.nsw.gov.au w: https://www.ncirs.org.au/nswiss	NSWISS provides clinical advice to immunisation providers. NSWISS will respond to clinical questions within 1 business day.

Translating and interpreting services

Organisation	Contact details	About
Document Translation Services	p: 1800 962 100 w: https://translating.homeaffairs.gov.au/en	This Free Translating Service is available to some temporary visa holders for translation of up to 10 personal documents.
TIS National Translating and Interpreting Service	p: 131 450 w: https://www.tisnational.gov.au/	TIS National is a free interpreting service for healthcare providers that need to communicate with their non-English speaking clients.