

Central and Eastern Sydney PHN Promotion Information

Below, you will find a detailed explanation about the Australian College of Rural and Remote Medicine telehealth clinical skills program which offers 6 hours CPD. The program was designed by rural doctors with extensive experience delivering telehealth consultations over many years. The College is considered a leader in the education and support for telehealth consultations and the [telehealth guideline and framework](#) has been available for over 10 years.

Enhancing Expertise in Telehealth: A Comprehensive Program for Health Professionals

The ACRRM Telehealth Clinical Skills Program has been designed for doctors and health professionals providing telehealth consultations (phone and video) for the first time and those with more experience. The program is self-paced where you can consume as little or as much of the content as you need and also receive your CPD hours.

The comprehensive content includes insights into virtual assessments, including telehealth cardiorespiratory examination, gastrointestinal examination, eye and ENT examinations, and more.

Watch one of the videos as an example [HERE](#).

Key Benefits for You:

1. **Improve your clinical competence:** Dive into patient assessment and diagnostic methods tailored for health care delivered virtually.
2. **Up-to-Date Best Practices:** Stay abreast of the rapidly evolving virtual care landscape. Learn the latest advancements and innovative strategies in virtual patient care to remain a leader in the field.
3. **Enhancing Patient Engagement and Satisfaction:** Master advanced techniques to improve interactions and satisfaction in telehealth consultations, crucial for patient satisfaction and practice growth.
4. **Professional Networking Opportunities:** Connect and collaborate with fellow telehealth professionals. Beyond skill enhancement, our program fosters a community among innovative health professionals.
5. **Focus on learning through Case Based Discussions:** Learn to manage medical scenarios utilising the phone and video telehealth, enriching your clinical acumen.
6. **Understanding Legal and Ethical Considerations:** Navigate the complex legal and ethical aspects unique to telehealth. This includes confidentiality, informed consent, team-based care, and more. Gain in-depth insights to ensure your practice excels in patient care while adhering to the legal and ethical standards.

Program Structure:

- **Online Learning Module:** 4.5 hours of reading materials and educational videos provided online at your convenience, enabling flexible learning.
- **Interactive Online Workshop:** A 90-minute live session allows you to interact with ACRRM clinical educators, pose questions, and participate in role-play scenarios.

CPD Accreditation:

Earn 6 CPD hours upon completion, contributing to your ongoing professional development. (3.5 hours educational activity plus 2.5 hours performance review)

Clinical Educators:

Led by FACRRM qualified doctors, the ACRRM educators bring a wealth of experience and expertise to the program.

Program Feedback:

Dr. John Kelly, ACRRM clinical educator for this program, shared, "In this course, we take you on a deep dive into all aspects of telehealth to make you a telehealth super pro. Participants will gain confidence in performing telehealth consultations optimally and safely, enabling them to expand what they can achieve via telehealth."

Feedback from a participant: "I thoroughly enjoyed exploring various approaches and ensuring privacy, creating a safe learning environment from the outset. The course leaders demonstrated extensive knowledge and engaged effectively in the virtual format, making me feel comfortable."