

23 May 2025

Dear colleague

[Nurses and midwives remain registered – and can continue to work – until 30 June.](#)

Thank you for your help with the nursing and midwifery renewal campaign.

I am writing to provide an update on the campaign and, importantly, clarify some misinformation.

We have received feedback that some nurses and midwives have been told they will be stood down if they've not renewed registration by 31 May. There is no reason for stand downs. All nurses and midwives remain registered until 30 June.

We ask that you please ensure your staff are aware of this. The incorrect information is causing concern for some nurses and midwives.

**Campaign update: late fee waived to 15 June**

I'm happy to report that more than 50% of the registered workforce has successfully renewed their registration.

While that is good news, you would be aware that some nurses and midwives are having difficulty setting up their account in the new Ahpra portal.

In response, the Nursing and Midwifery Board of Australia recently waived late fees for nurses and midwives who renew before 15 June. Any nurse or midwife who applies to renew before 15 June will not be charged a late fee.

**Support for nurses and midwives**

Nurses and midwives are encouraged to [visit Ahpra's online portal help centre](#) for step-by-step guides, videos and troubleshooting tips for setting up their portal.

We have also extended our customer service team hours, which are now 8am to 8pm AEST to better support the 24/7 nursing and midwifery workforce.

We acknowledge the challenges this campaign has presented and sincerely thank you for your continued support and engagement.

Please contact your relevant State and Territory Manager with any questions or feedback.

Yours sincerely

A handwritten signature in blue ink, appearing to read "Kym Ayscough", with a stylized flourish at the end.

Kym Ayscough

Executive Director Regulatory Operations