Service Directory Part 2

**After Hours Services Directory**

|  | Service | Description | Hours of availability | Contact details |
| --- | --- | --- | --- | --- |
|  | * **Geriatric Outreach Service Teams**   Sutherland Shire Catchment area Southcare Geriatric Flying Squad | The Geriatric Flying Squad is a rapid response outreach service into SESLHD residential aged care homes (RACHs).  They help manage acute conditions in older people and prevent avoidable hospital presentations, offering on-site assessments and treatment. | Monday to Sunday 8:00am - 10:00pm | Phone 9540 7956, 0419 382 406  Fax 9540 7869  Email [SESLHD-SouthCareIntake@health.nsw.gov.au](mailto:SESLHD-SouthCareIntake@health.nsw.gov.au) |
|  | * St George Catchment area – St George Geriatric Flying Squad |  | Monday to Friday: 8am - 8pm  Saturday & Sunday & Public Holidays: 10am - 6.30pm | 0477 320 211 |
|  | * Eastern Suburbs North Catchment area |  | Monday to Friday 8am -8.30pm  Weekends and Public Holidays 10.00am -6.30pm | [0408 855 156](tel:0408855156)  Email [SESLHD-WMH-GFS-ADMIN@health.nsw.gov.au](mailto:SESLHD-WMH-GFS-ADMIN@health.nsw.gov.au) |
|  | * SLHD RACH Geriatric Outreach Service Team | SLHD Geriatric Outreach Service Teams provide proactive, comprehensive, holistic, integrated and specialised care to RACH residents in their place of residency. The service can provide:   * Acute care * Subacute care * General care | Monday to Friday  8am – 8pm  Weekends and Public holidays  8am-4pm  24 Hour phone advice | Phone 1300 722 276  Fax 9767 7026  Email [SLHD-ACTCallCentre@health.nsw.gov.au](mailto:SLHD-ACTCallCentre@health.nsw.gov.au) |
|  | Dementia Behaviour Management Advisory Service (DBMAS) | Support for carers of patients already enrolled in the DBMAS program. | 24 hours  7 days a week | [1800 699 799](tel:1800699799)  [dementia.com.au/dbmas](https://www.dementia.com.au/dbmas) |
|  | Dementia Directory | The Dementia directory lists local services and support for people living in Melbourne with dementia, as well as their carers and families. It complements existing directories for My Aged Care and NDIS. | Online | [dementiadirectory.org.au](https://www.dementiadirectory.org.au/) |
|  | Severe Behaviour Response Team (SBRT) | Support for people living with dementia who are experiencing severe behaviours or psychological symptoms, as a result of dementia. | 24 hours  7 days a week | 1800 699 799  [dementia.com.au/who-we-help/health-care-professionals/services/sbrt](../Design%20Files/Service%20directory/dementia.com.au/who-we-help/health-care-professionals/services/sbrt) |
|  | Nurse on Call | A service that allows you to speak with a registered nurse for advice on declining health. Note that this is not to be used for emergencies. | 24 hours  7 days a week | 1300 60 60 24 |
|  | National Dementia Hotline | A free telephone service that provides information and advice. | 24 hours a day  7 days a week | [1800 100 500](tel:1800100500)  [helpline@dementia.org.au](mailto:helpline@dementia.org.au)  [dementia.org.au/helpline](../Design%20Files/Service%20directory/dementia.org.au/helpline) |
|  | Community palliative care providers in the CESPHN region | **South Eastern Sydney Local Health District**  [Prince of Wales Community Supportive Care Clinic](https://www.seslhd.health.nsw.gov.au/prince-of-wales-hospital/services-clinics/directory/palliative-care/palliative-community-supportive-care-clinic)  [St. George Community Supportive Care Clinic](https://www.seslhd.health.nsw.gov.au/st-george-hospital/services-clinics/directory/supportive-care-service-scs),  [Sutherland Supportive and Palliative Care Service](https://www.seslhd.health.nsw.gov.au/sutherland-hospital/sutherland-supportive-and-palliative-care-service)    [Calvary Specialist Palliative Care](https://www.calvarycare.org.au/public-hospital-kogarah/services-and-clinics/specialist-palliative-care/)  **Sydney Local Health District:**  [Concord Hospital Palliative Care Service](https://www.slhd.nsw.gov.au/concord/palliative/Referral_to_the%20Palliative_Care_Service.html)  [Palliative Care | Sydney Local Health District](https://slhd.health.nsw.gov.au/rpavirtual/services/palliative-care) | Tuesdays 8.00 am - 2.00 pm  Monday to Friday  8.00 am to 4.30 pm  24- hour phone support | 02 9382 0400  02 91134182  02 9540 8453  [02 9553 3111](tel:02%209553%203111)   02 9767 6799 or 1300 722 276  1300 936 350 |
|  | NSW Poisons Information Centre | Advice if someone has been poisoned, overdosed, made a mistake with medicine, or been bitten or stung by something venomous.  This service is not for emergencies. | 24 hours  7 days a week | [131 126](tel:131126)  <https://www.poisonsinfo.nsw.gov.au/> |
|  | National Continence Helpline | Free telephone service that offers confidential information, advice and support for people affected by incontinence. | Monday to Friday  8am to 8pm | 1800 33 00 66 |