

The Anglicare EWOP team is composed of eleven mental health professionals.

All staff members hold minimum bachelor degree qualifications and are credentialled or registered with relevant professional bodies (e.g., AASW, AHPRA, etc.).

- Program manager (credentialled mental health nurse)
 - Responsibilities include program management and oversight and clinical supervision
- Senior Mental Health Practitioner (MHP)
 - Responsibilities include client care, mentoring and clinical supervision of EWOP team, and training delivery to RACF workers
- Mental health practitioners/case managers (x7)
 - Responsibilities include client care and training delivery to RACF workers
- Intake Officer
 - Responsibilities include management of referral intake to the service



EWOP workforce development

New staff are inducted to the EWOP service through shadowing and supervised practice.

Regular staff development opportunities include:

- · Monthly group supervision
- · Co-worker check-in groups twice per month
- · Staff-selected group learning
- support for webinar and other short courses



Clinical governance

The service is delivered off-site in residential aged care homes by staff members who mostly work independently and autonomously.

Clinical case reviews are utilised within the EWOP model to support greater oversight of care provided by staff members to clients.

Case reviews also provide opportunity for quality improvement activities within the EWOP service.



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Professional connections

Relationships have been built with LHD Older Persons Mental Health (OPMH) teams, Dementia Behaviour Management Advisory Service (DBMAS), GPs, etc.



RACF engagement

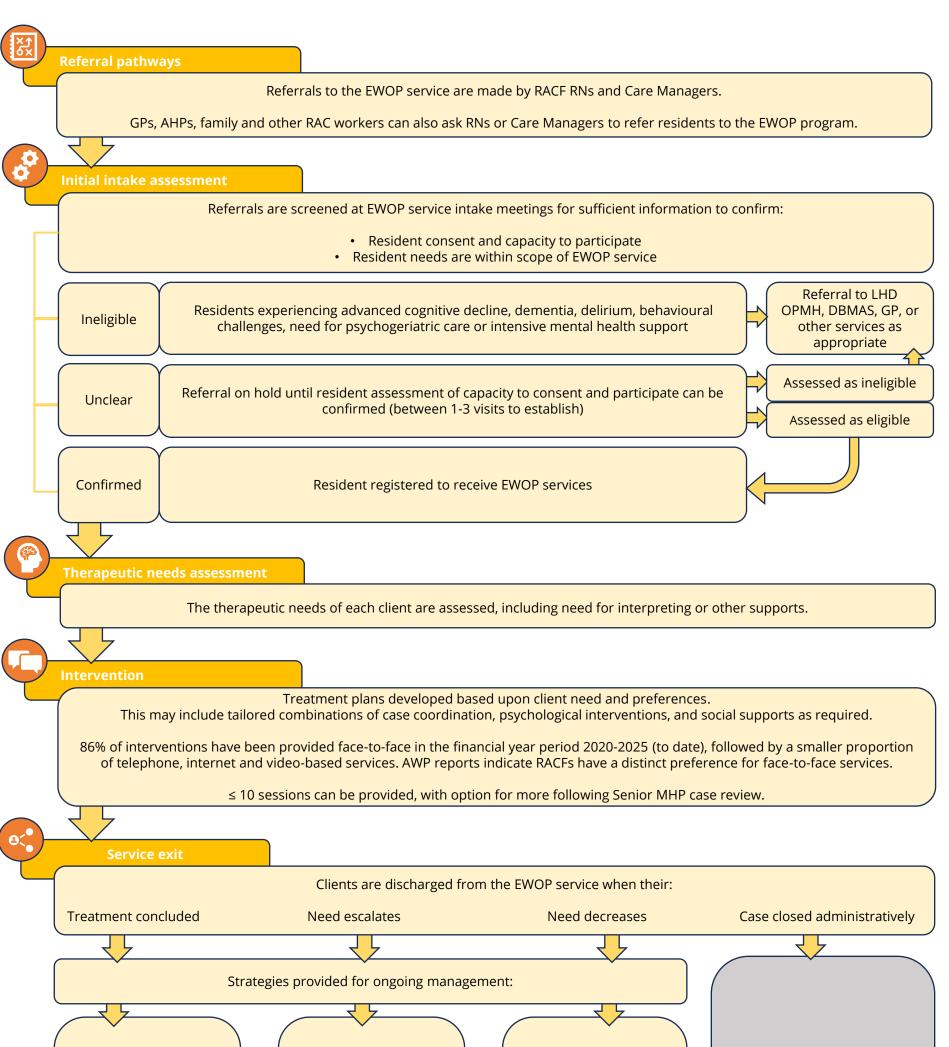
MoUs are signed prior to service delivery

Anglicare utilises an ongoing assertive outreach approach to maintain RACF engagement



Capacity building

RACF staff and family education packages are offered in person and online to raise mental health literacy and upskill clients' support networks



Support to connect with relevant services for the client to continue their emotional, social and wellbeing journey.

This may include RACE

This may include RACF lifestyle programs, legal, spirituality, social and health services as appropriate on a caseby-case basis.

Step up to LHD OPMH, DBMAS, GP, geriatrician or psychogeriatrician services

EWOP cannot provide support to clients actively involved with LHD OPMH or DBMAS services but may receive referral of clients following discharge.

Step down involves support for clients to connect with relevant services to continue their emotional, social and wellbeing journey.

This may include RACF lifestyle programs, legal, spirituality, social and health services as appropriate on a caseby-case basis.

Client moves out of area, passes away, or declines further service