

Immunisation contacts

Organisation	Contact details	About
NSW Vaccine Centre	<p>p: 1300 656 132</p> <p>f: 1800 041 528</p> <p>w: https://nsw.tollhealthcare.com</p>	<p>Order free NIP vaccines via the State Vaccine Centre online portal.</p> <p>Your account number: _____</p>
Vaccine Operations Centre	<p>e: COVID19VaccineOperationsCentre@Health.gov.au</p> <p>p: 1800 318 208</p>	<p>The VOC manages and coordinates the rollout of COVID-19 vaccines.</p> <p>Your site number: _____</p>
CESPHN Immunisation Team	<p>e: immunisation@cesphn.com.au</p> <p>p: 1300 986 991 (option 3, 2)</p> <p>w: https://cesphn.org.au/general-practice/practice-support-and-development/immunisation-gp</p>	<p>The PHN Immunisation team can help your practice with the following services:</p> <ul style="list-style-type: none"> • Free immunisation resources (logbooks, posters, brochures etc) • Quality improvement (QI) activities • National Immunisation Program (NIP) information and support • Vaccine account (VAN) support • AIR online training • Cold chain management support • Power outage advice
PHU Public Health Unit	<p>South Eastern Sydney LHD</p> <p>e: SESLHD-PublicHealthUnit-IMMTeam@health.nsw.gov.au</p> <p>p: 9382 8333 / 9382 2222 (After hours emergency)</p> <p>f: 9382 8334 / 9382 8314 (secure line)</p> <p>Sydney LHD</p> <p>e: SLHD-Immunisation@health.nsw.gov.au</p> <p>p: 9515 9420 / 9515 6111 (After Hours emergency)</p> <p>f: 9515 9467 (secure line)</p>	<p>Contact your local Public Health Unit for the following:</p> <ul style="list-style-type: none"> • Clinical immunisation advice • Catch up immunisation advice • Vaccine administration error advice • Vaccine account (VAN) applications • Yellow fever applications • Reporting a cold chain breach • Reporting adverse events following immunisation (AEFIs) • School vaccination program information

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AIR Australian Immunisation Register	<p>e: air@servicesaustralia.gov.au</p> <p>p: 1800 653 809 (General enquiries)</p> <p>p: 1300 650 039 (Online AIR)</p> <p>f: 08 9254 4810</p> <p>w: www.servicesaustralia.gov.au/hpair</p>	<p>AIR is a national register that records all vaccines given to all people in Australia.</p> <p>Vaccination providers are now required to report all NIP vaccines given to the AIR.</p> <p>Vaccination providers can access online AIR through HPOS using a PRODA account.</p>
PRODA Provider Digital Access	<p>e: proda@servicesaustralia.gov.au</p> <p>p: 1800 700 199 - option 1</p> <p>w: www.servicesaustralia.gov.au/proda</p>	<p>PRODA is an online identity verification and authentication system that allows secure access to a range of government online services for providers.</p>
NSWISS NSW Immunisation Specialist Service	<p>e: SCHN-NSWISS@health.nsw.gov.au</p> <p>w: https://www.ncirs.org.au/nswiss</p>	<p>NSWISS provides clinical advice to immunisation providers.</p> <p>NSWISS will respond to clinical questions within 1 business day.</p>

Translating and interpreting services

Organisation	Contact details	About
Document Translation Services	<p>p: 1800 962 100</p> <p>w: https://translating.homeaffairs.gov.au/en</p>	<p>This Free Translating Service is available to some temporary visa holders for translation of up to 10 personal documents.</p>
TIS National Translating and Interpreting Service	<p>p: 131 450</p> <p>w: https://www.tisnational.gov.au/</p>	<p>TIS National is a free interpreting service for healthcare providers that need to communicate with their non-English speaking clients.</p>