

BENEFITS



FOR RESIDENTS & FAMILIES

Confidence that care continues seamlessly during the move into aged care.



FOR AGED CARE PROVIDERS

Immediate access to essential health information and GP support for new residents.



FOR GENERAL PRACTICES

Opportunity for GPs wishing to expand their work in residential aged care to take on additional residents and strengthen continuity of care.

CALL GP CONNECT TODAY

SUPPORTING RESIDENTS WITHOUT A REGULAR GP

📞 **(02) 8302 1122**

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INTRODUCING GP CONNECT

Connecting residents and aged care homes to GPs for better health outcomes

WHAT IS GP CONNECT?

GP Connect provides short-term GP support for up to 8 weeks for residents who do not have an existing GP relationship. During this period the service will work to source and match residents to a regular GP, ensuring continuity of care beyond the initial support phase.

KEY BENEFITS:

- **Rapid access to GP services** for new residents without a GP.
- **Telehealth and onsite visits** coordinated by a Nurse Practitioner.
- **Active matching for residents to a permanent GP** in consultation with the resident, their carers and RACH.
- **Improved health outcomes** for residents.

HOW GP CONNECT WORKS

STEP BY STEP

1. REFERRAL RECEIVED

Residential Aged Care Home or Hospital identify residents without a usual GP and submit a referral to GP Connect.

2. INITIAL ASSESSMENT

A Nurse Practitioner reviews the referral, confirms eligibility, and coordinates immediate GP cover for medically stable residents.

3. SHORT-TERM GP CARE

GP Connect provides GP services for 6–8 weeks, including telehealth and onsite visits as needed.

4. ACTIVE GP MATCHING

During this period, the service works to source and match the resident with a permanent GP for ongoing care.

5. COMPREHENSIVE HANDOVER

At the end of the service, GP Connect delivers a detailed clinical summary to the RACH and the new GP, ensuring continuity of care.

WHO CAN ACCESS THE SERVICE?

This service is available for residents who:

- **Do not have a regular GP** and need short-term GP support during admission to a residential aged care home.
- **Have a regular GP who is unable to provide ongoing care** (e.g., due to location or capacity).
- **Have a regular GP on leave** and their usual deputising service is unavailable.

PLEASE NOTE

GP Connect provides **standard GP cover for medically stable residents only**. This service is designed to complement existing **Hospital Outreach and Acute Care teams managing acute deterioration**.