

PROGRAM

Digital Health Conference 2026

"Smart Practice - connecting the future: Digital Health, AI & Cybersecurity"

Date	Saturday 27 June 2026
Time	9.00am – 4.30pm
Location	Kimpton Margot Hotel Sydney

8.00am – 9.00am	Guest Registration and Arrival Tea & Coffee	
9.00am – 9.15am	Official Welcome	
9.15am – 10.00am	KEYNOTE ADDRESS Will AI make GPs redundant, or make them indispensable? Dr Amandeep Hansra Chief Clinical Adviser, Australian Digital Health Agency <i>Explore how artificial intelligence is transforming general practice and what it means for the future of GPs. This session will highlight the opportunities, challenges, and evolving role of clinicians in an AI enabled healthcare landscape.</i>	
10.00am – 11.00am	PANEL DISCUSSION The Future of Digital Health and AI in Healthcare is Here <i>Navigating transformation, equity, and the promise of intelligent systems in Australian healthcare</i> Panellists: Alessandro Luongo , Chief Operating Officer, Digital Health CRC Dr Adrian Boscolo , Deputy Chief Medical Information Officer, Sydney Local Health District Dr Janice Tan , GP and General Manager of Clinical Innovation, Bupa Australia Facilitator: Dr Brendan Goodger , General Manager, Primary and Community Care, CESPHN <i>Our expert panel will explore the future of digital health and artificial intelligence in Australian healthcare. Drawing on perspectives from research, clinical practice, and the private sector, speakers will examine the system's rapid transformation, lessons emerging from the pandemic, and the path toward a more connected, person centred model of care. The session will highlight evolving AI capabilities, data driven innovation, and key challenges such as governance, equity, and workforce readiness. It will also offer practical insights into integrating digital tools into general practice.</i>	
11.00am – 11.20am	Morning Tea Break	
11.20am – 11.50am	BREAKOUT SESSION 1	
	Hammond Room 1 Facilitator: Grace Bicknall , Digital Health and Quality Improvement Officer, CESPHN	MHR, Faster and Better Access, 1800Medicare App Kayla Waldie , Digital Health and Quality Improvement Officer, CESPHN <i>My Health Record, faster access initiatives, and the Medicare app are strengthening Australia's digital health system. This session will demonstrate how secure, real time information sharing improves care coordination, reduces duplication, and supports better clinical decisions.</i> <i>Attendees will also see how the 1800Medicare app is empowering consumers to manage their health information and</i>

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		<i>engage in their care, driving a more connected and efficient healthcare experience.</i> Audience: AHP + GPs Location: Hammond 1
	Hammond Room 2&3 Facilitator: Yvonne Cheong Costa Digital Health and Quality Improvement Manager, CESPHN	Patient recalls and reminders: simple systems, real risk Emanuela Mattana, Risk Advisor, Avant Medico Legal <i>Recalls and reminders are part of everyday general practice, but small gaps in systems can have significant consequences for patient safety.</i> <i>This session will clarify the difference between recalls and reminders, and outline what is expected when follow up is clinically important. It will focus on what good documentation looks like if a concern or claim arises, including what demonstrates that the practice took reasonable steps.</i> <i>We will also explore how digital tools can support safer and more efficient systems, while highlighting the need for oversight, clear roles and strong governance.</i> Audience: GPs Location: Hammond 2/3
11.50am – 12.20pm	BREAKOUT SESSION 2	
	Hammond Room 1	Building a High Performance Allied Health Workforce: Structural Reform and Innovation in Physiotherapy Practice Trisha Cashmere, CEO, The Healthy Body Company <i>Trisha has developed a strong understanding of how leadership, systems, and structure influence both team performance and patient outcomes. This perspective has shaped her approach to designing and implementing models of care that prioritise clinician development, accountability, and excellence. Trisha believes that high performing teams are built through intentional systems, not chance.</i> Audience: AHP Location: Hammond 1
	Hammond Room 2&3	From Paper to Populations: Digital Asthma Action Plans to Close the Care Gap Dr George Marshall, GP and Practice Owner, Rozelle Total Health Sonya Bamford, Senior Project Manager, Clinical Education and Guidelines, National Asthma Council Australia <i>Only 32% of Australians with asthma have an action plan despite clear evidence of benefit in improving care and reducing hospitalisations. This is not a knowledge deficit problem, but an implementation problem.</i> <i>The AI revolution offers something unexpected: it hands subject matter experts the tools to build infrastructure they have always</i>

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		known was missing. papersGP is a FHIR native clinical intelligence platform built by a practising GP in partnership with the National Asthma Council Australia. papersGP digitises asthma action plans and optimises care by streamlining action plan workflow, building in evidence based guidelines, allowing one click sharing with patients who can share their plan with schools and other community carers. The real innovation is the loop: clinical evidence drives workflow, workflow generates outcome data, and outcome data feeds back into the system giving GPs real time insight into care quality. This session will share what outcome based clinical co design looks like in practice, the challenges of integrating modern platforms with legacy EMR infrastructure, and why general practice is uniquely positioned to lead this kind of transformation. Audience: GPs Location: Hammond 2/3
12.20pm – 12.50pm	BREAKOUT SESSION 3	
	Hammond Room 1	Speaking the Same Language: Advancing Language Aligned Care Through Multilingual AI in Primary Care Saby Saxena, Product Lead, Astra Health Dr Ashish Wadhawan, Chief Medical Advisor, Astra Health <i>A shared language between clinicians and patients is a critical driver of trust, diagnostic accuracy, and health outcomes. Yet across many healthcare settings, clinical documentation and post visit communication remain predominantly English centric, creating a disconnect between how care is delivered and how it is documented and understood.</i> <i>This case study explores how multilingual AI extends language aligned care beyond the consultation itself, into documentation, clinical workflows, and patient engagement. In a primary care setting serving a linguistically diverse population, clinicians routinely conducted consultations in multiple languages, while documentation and patient materials continued to rely on English, introducing cognitive overhead and limiting accessibility.</i> <i>By embedding multilingual AI into clinical workflows, spoken interactions can be captured, understood, and structured into clinically usable documentation. At the same time, patient friendly outputs can be generated in preferred languages, bridging the gap between clinical intent and patient understanding.</i> <i>The impact is tangible: reduced cognitive load, improved documentation efficiency, and more meaningful patient engagement. More importantly, it signals a broader shift from treating language as a constraint to recognising it as a core component of care delivery.</i>

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		<i>This presentation will highlight how multilingual AI can move healthcare systems closer to truly inclusive, patient centred care.</i> Audience: AHP + GPs Location: Hammond 1
	Hammond Room 2&3	Safe Use of AI in Health Care Toby Mathieson, Senior Project Officer, Australian Commission on Safety and Quality in Health Care <i>The use of Artificial Intelligence in health care is not new, particularly in the diagnostic imaging arena. However, the application of AI in clinical processes has accelerated over the last two years with policy and regulatory approaches emerging through 2024. While there is no Australian published evidence on AI related adverse events, there is emerging international evidence regarding data acquisition and the misapplication of AI which amplify the risk of patient harm.</i> <i>In partnership with the Department of Health, Disability and Aged Care, the Australian Commission on Safety and Quality in Health Care developed pragmatic guidance for the day to day use of AI in two of the most common AI supported scenarios: ambient AI scribes and machine learning in diagnostic imaging. Generic AI overview information to support the safe, appropriate, and quality use of AI is also being developed. The guidance provides practical advice on:</i> • <i>Engagement with consumers.</i> • <i>Managing consumer consent and confidentiality.</i> • <i>The importance of training data, data transparency, explainability, and understanding hallucinations.</i> • <i>Governance, monitoring, and evaluation of AI.</i> • <i>Ethical, discrimination, and human rights considerations.</i> • <i>The role of "humans in the loop".</i> <i>The session will overview AI sentiment and guidance.</i> Audience: AHP + GPs Location: Hammond 2/3
12.50pm – 1.50pm	Lunch & Networking	
1.50pm – 2.30pm	PRESENTATION	The NSW Health Single Digital Patient Record: A Secure and Holistic View of Patient Care Dr Teresa Anderson, Chief Executive, Single Digital Patient Record Implementation Authority <i>Dr Teresa Anderson will share the vision and value behind NSW Health's Single Digital Patient Record, and how it supports a more connected and holistic view of patient care. This session will highlight the importance of collaboration across the healthcare ecosystem, along with robust governance frameworks that underpin data privacy and confidentiality. Attendees will hear updates on early implementations, including My NSW Health and SDPR CareLink pilots, and discover how enabling technologies are improving interoperability across systems to support better patient outcomes.</i> Audience: GPs/AHPs
2.30pm – 3.15pm	PRESENTATION	Under Attack: Cyber Security in Healthcare Henry McLaughlin, Managing Director, Green Umbrella Technology

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	<i>With health service providers reporting more notifiable data breaches than any other industry category, and with most breaches resulting from malicious or criminal attacks, cybersecurity is no longer optional for general practice. The good news is that meaningful risk reduction does not always require major expense. In many cases, practical improvements and consistent cyber hygiene can significantly strengthen a practice's security posture.</i> <i>This presentation is designed specifically for practice managers and focuses on straightforward, actionable steps that can be applied in real world healthcare settings. It will explain what cybersecurity is in a practical sense, what constitutes a cyber attack, and the most common types of attacks affecting medical practices today, including phishing, credential compromise, ransomware, and business email compromise. Attendees will also learn how these threats typically enter a practice environment and what simple controls can be implemented to reduce exposure.</i> <i>The session will conclude with five practical steps for good cyber hygiene that every practice can adopt to improve resilience, protect sensitive patient information, and reduce operational risk. Attendees will leave with a clearer understanding of the current threat landscape and a practical framework for making immediate cybersecurity improvements within their practice.</i> Audience: GPs/AHPs
3.15pm – 3.35pm	Afternoon Tea
3.35pm – 4.20pm	PRESENTATION Make Disaster Recovery Minutes, Not Days Henry McLaughlin, Managing Director, Green Umbrella Technology <i>Cybersecurity helps reduce the likelihood of an attack, but business continuity and disaster recovery determine how well a practice can respond and recover when disruption occurs. For healthcare providers, the question is no longer whether a serious incident could happen, but whether the practice is prepared to continue operating when it does.</i> <i>This presentation is designed for practice managers who need a practical understanding of how to maintain operations during and after disruptive events. It will introduce the core concepts of business continuity and disaster recovery, including Recovery Point Objective and Recovery Time Objective, and explain why these measures are critical in planning for downtime, data loss, and service restoration. The session will also examine different types of disaster events, including cyber attacks, hardware failure, internet outages, power loss, human error, and site based incidents, and explore the most appropriate recovery strategies for each.</i> <i>Importantly, the presentation will highlight how sophisticated cyber attacks can undermine traditional backup approaches, leaving organisations with a false sense of security. Attendees will gain practical insight into strengthening recovery capability, improving preparedness, and ensuring their practice can respond confidently and effectively when disruption occurs.</i> Audience: GPs/AHPs
4.20pm – 4.30pm	Closing Address
4.30pm	Event Close