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AH-HAP-1.0-Primary Health Networks (PHN) Homelessness Access Program

Funding Schedule

After Hours

Existing Activity

Program Key Priority Area

Other

After-hours, Homelessness

Activity Aim

To increase after-hours access to primary health care services for priority groups (individuals experiencing or at risk of homelessness).

Description of Activity

Outreach and building-based primary health care will be provided to at-risk populations, focusing on supporting individuals experiencing or at risk of experiencing homelessness.

Services provided will include but are not limited to:

- Outreach health clinics and mobile outreach
- Patient/client management
- Care co-ordination and client triage
- Telehealth services
- Patient service navigation
- Referral pathways and network development.

CESPHN is also undertaking quality improvement activities to improve access to primary care for residents of boarding homes in the Inner West region.

Needs Assessment Priorities

Priority	Page reference
Health and wellbeing of people impacted by homelessness	38
Access and coordinated care	41

Activity Demographics

Target Population

Priority groups (individuals experiencing or at risk of homelessness).

Activity Consultation and Collaboration

SESLHD, SLHD, SVHN, Specialist homelessness organisations and Aboriginal and Torres Strait Islander leadership at SVHN.

Activity Milestone Details/Duration

Activity Start Date	30/06/2023
Activity End Date	29/06/2026
Service Delivery Start Date	01/07/2023
Service Delivery End Date	30/06/2026
Other Relevant Milestones	

Activity Commissioning

Continuing Service Provider / Contract Extension

Is this activity being co-designed?	No
Is this activity the result of a previous co-design process?	No
Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?	No
Has this activity previously been co-commissioned or joint-commissioned?	No
Decommissioning	No
Decommissioning details	N/A
Co-design or co-commissioning comments	N/A

AH-MAP-1.0-Primary Health Networks (PHNs) Multicultural Access Program

Funding Schedule

After Hours

Existing Activity

Program Key Priority Area

Other

After Hours, Multicultural Health

Activity Aim

The aim is to identify and support services for people from multicultural backgrounds where it is demonstrated that there are challenges and barriers to accessing and navigating primary care services.

Description of Activity

This activity includes the following commissioned services:

- Diabetes education: through a community-based education program to improve the capability of people at risk, newly diagnosed, or with uncomplicated type 2 diabetes to self-manage their condition. Programs specifically target people from multicultural backgrounds.
- Diabetes education: through the delivery of community-based education programs that promote greater awareness and improve knowledge of the risk factors associated with diabetes in pregnancy and pre-gestational diabetes for women of child-bearing age from specific multicultural communities.

Needs Assessment Priorities

Priority	Page reference
Health and wellbeing of people from multicultural communities	37
Access and coordinated care	41

Activity Demographics

Target Population

Diabetes education: multicultural background who are at risk, newly diagnosed, or with uncomplicated type 2 diabetes, women of child-bearing age from specific multicultural communities, vulnerable and at-risk populations.

Activity Consultation and Collaboration

Diabetes Australia: commissioned service provider (diabetes education).

Activity Milestone Details/Duration

Activity Start Date	30/06/2023
Activity End Date	29/06/2026
Service Delivery Start Date	
Service Delivery End Date	
Other Relevant Milestones	

Activity Commissioning

Continuing Service Provider / Contract Extension

Is this activity being co-designed?	No
Is this activity the result of a previous co-design process?	No
Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?	No
Has this activity previously been co-commissioned or joint-commissioned?	No
Decommissioning	No
Decommissioning details	N/A
Co-design or co-commissioning comments	N/A

AH-MAP-2.0-Primary Health Networks (PHNs) Multicultural Access Program

Funding Schedule

After Hours

Existing Activity

Program Key Priority Area

Other

After Hours, Multicultural Health

Activity Aim

The aim is to provide navigation services to multicultural community members.

Description of Activity

Continue to commission a Multicultural Community Health Navigator service across the CESPHE region. The service engages bilingual navigators who will connect individuals with relevant health and community services, operating from community settings and accessible to consumers, carers, GPs, allied health professionals, and community practitioners.

The expected outcomes are improved access to health and community services for multicultural communities across the CESPHE region.

11 in-language focus groups were held to provide some insights on recently arrived communities in our region to be incorporated into the needs assessment. Arabic (2), Mandarin, (2 groups) Bengali (2 groups), Urdu (1 group), Nepali (2 groups), Mongolian (1 group) and English (1 group).

Needs Assessment Priorities

Priority	Page reference
Health and wellbeing of people from multicultural communities	37

Activity Demographics

Target Population

Multicultural communities

Activity Consultation and Collaboration

CESPHN Multicultural Health Advisory Committee, community members from multicultural backgrounds, multicultural community organisations, service providers and health professionals.

Activity Milestone Details/Duration

Activity Start Date	31/03/2024
Activity End Date	29/06/2026
Service Delivery Start Date	01/09/2024
Service Delivery End Date	30/06/2026
Other Relevant Milestones	

Activity Commissioning

Open Tender

Is this activity being co-designed?	No
Is this activity the result of a previous co-design process?	Yes
Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?	No
Has this activity previously been co-commissioned or joint-commissioned?	N/A
Decommissioning	N/A
Decommissioning details	N/A
Co-design or co-commissioning comments	Co-designed workshops were held in June 2024

AH-1.0-Primary Health Networks (PHN) After Hours Primary Health Care Program

Funding Schedule

After Hours

Existing Activity

Program Key Priority Area

Other

After Hours

Activity Aim

Support access to integrated and specialised aged care in the after-hours period for residents in residential aged care homes (RACHs) to reduce preventable hospital ED presentations and admissions.

Description of Activity

Funding will provide an extension of local hospital Geriatric outreach services to support residential aged care homes (RACHs) in the after-hours periods and reduce pressure on public hospital emergency departments (ED). The service will provide access to integrated and specialised aged care in the after-hours period, ensuring residents receive the right care in the right place at the right time. Aged care outreach teams are located within SESLHD and SLHD, and operate from Sutherland, St George, Prince of Wales, War Memorial, and Concord hospitals.

Needs Assessment Priorities

Priority	Page reference
Access and coordinated care	41
Older People	35

Activity Demographics

Target Population

RACH residents, and older people living independently in the community who meet the age criteria.

Activity Consultation and Collaboration

SESLHD and SLHD Geriatric outreach services, RACHs, GPs working in RACHs NSW Ambulance.

Activity Milestone Details/Duration

Activity Start Date	24/06/2015
Activity End Date	29/06/2026
Service Delivery Start Date	25/06/2015
Service Delivery End Date	30/06/2026
Other Relevant Milestones	

Activity Commissioning

Continuing Service Provider / Contract Extension and direct engagement

Is this activity being co-designed?	N/A
Is this activity the result of a previous co-design process?	Yes
Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?	No
Has this activity previously been co-commissioned or joint-commissioned?	No
Decommissioning	No
Decommissioning details	N/A
Co-design or co-commissioning comments	N/A