Immunisation Contacts

NSW State Vaccine Centre

NSW SVC

p: 1300 656 132

w: Website

Order NIP vaccines via the State Vaccine Centre online portal.

YOUR ACCOUNT NUMBER: _____

Central and Eastern Sydney PHN

CESPHN

e: immunisation@cesphn.com.au

p: 1300 986 991 (option 3, 2)

w: Website

The PHN Immunisation team can help with the following:

- Immunisation education & resources
- Quality improvement (QI) activities
- National Immunisation Program (NIP) information and support
- Vaccine account (VAN) support
- AIR online training
- Cold chain management support
- Power outage advice

Public Health Units

PHU

p: 1300 986 991

Sydney LHD

e: SLHD-Immunisation@health.nsw.gov.au

w: Website

South Eastern Sydney LHD

e: SESLHD-PublicHealthUnit-IMMTeam@health.nsw.gov.au

w: Website

Contact your local PHU for the following:

- Clinical advice
- Catch up vaccinations
- Reporting:
  - Vaccine administration errors (VAEs)
  - Cold chain breach / Light exposure breach
  - Adverse events following immunisation (AEFIs)
- Applications for:
  - Vaccine account number (VAN)
  - Yellow fever vaccination
- School vaccination program information

Australian Immunisation Register

AIR

e: air@servicesaustralia.gov.au

p: 1300 650 039 (Online AIR)

w: Website

AIR is a national register that records all vaccines given to all people in Australia.

Vaccination providers are now required to report all NIP vaccines given to the AIR.

Vaccination providers can access online AIR through HPOS using a PRODA account.

Provider Digital Access

PRODA

e: proda@servicesaustralia.gov.au

p: 1800 700 199 - option 1

w: Website

PRODA is an online identity verification and authentication system that allows secure access to a range of government online services for providers.

NSW Immunisation Specialist Service

NSWISS

e: SCHN-NSWISS@health.nsw.gov.au

w: Website

NSWISS provides clinical advice to immunisation providers.

NSWISS will respond to clinical questions within one to two business days.

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