

Central and Eastern Sydney - Core Funding 2021/21 - 2024/25 Activity Summary View



CF-COVID-VVP - 1 - COVID-19 Vaccination of Vulnerable Populations



Activity Metadata

Applicable Schedule *

Core Funding

Activity Prefix *

CF-COVID-VVP

Activity Number *

1

Activity Title *

COVID-19 Vaccination of Vulnerable Populations

Existing, Modified or New Activity *

New Activity



Activity Priorities and Description

Program Key Priority Area *

Other (please provide details)

Other Program Key Priority Area Description

Primary Care Improvement

Aim of Activity *

The aim of the Vax at Home Service is to support those people in our community that cannot access a COVID-19 vaccination due to not being able to leave their home. The community vaccination promotion strategies will assist to boost awareness and access to COVID vaccinations in vulnerable groups who have low vaccination take up. Vaccination services for those with severe mental illness will enable this vulnerable group to be protected against COVID and this group has a low take up of COVID vaccination.

Description of Activity *

The CESPHN Vax at Home Service supports children eligible for a COVID-19 vaccination who have a severe disability medical condition and those children and adults unable to attend a COVID-19 vaccination clinic and are housebound.

The service will also support vaccinating those residents within a Residential Aged Care Facility (RACF) within the CESP HN region, where a request has been received by the facility for an in-reach clinic and where usual primary care providers are not able to respond.

The service accepts referrals for the cohort above from GPs within the CESP HN region and Local Health Districts (SESLHD and SLHD). Patients, carers and residents in RACFs should live within the CESP HN region.

The Community Vaccination promotion strategies will provide grants and services to community-based organisations to boost vaccinations in populations with low take up – we will focus on CALD communities and those who are experiencing homelessness. Our vaccination services will also target people with severe mental illness.

Needs Assessment Priorities *

Needs Assessment

2022-2024 Needs Assessment

Priorities

Priority	Page reference
Pandemic and disaster response	46
Regional priority populations	32
Population Health	27



Activity Demographics

Target Population Cohort

Children and adults eligible for a COVID-19 vaccination who have a severe disability or medical condition, who are unable to attend a COVID-19 vaccination clinic, RACF residents, CALD communities, individuals who are homeless or at risk of homelessness, individuals with severe mental illness.

Indigenous Specific *

No

Coverage

Whole Region

Yes



Activity Consultation and Collaboration

Consultation

Local GPs.

Collaboration

Mind Garden



Activity Milestone Details/Duration

Activity Start Date

19/10/2021

Activity End Date

30/12/2022



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: No

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): Yes

Other Approach (please provide details): No

Is this activity being co-designed?

Yes

Is this activity the result of a previous co-design process?

Yes

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

N/A

Co-design or co-commissioning comments



CF-COVID-VVP - 2 - COVID-19 Outbreak vaccination response



Activity Metadata

Applicable Schedule *

Core Funding

Activity Prefix *

CF-COVID-VVP

Activity Number *

2

Activity Title *

COVID-19 Outbreak vaccination response

Existing, Modified or New Activity *

New Activity



Activity Priorities and Description

Program Key Priority Area *

Workforce

Aim of Activity *

To boost general practice immunisation workforce capacity for the purpose of increasing the delivery of COVID-19 vaccination.

Description of Activity *

CESPHN invited general practices within three LGAs, classed as LGAs of concern in our region to receive additional workforce funding. The intention of the funding is to boost the practice's immunisation workforce for the purposes of increasing the delivery of COVID-19 vaccination. It is anticipated approximately 50 practices will be involved in this program, with CESPHN supporting the general practices to employ immunisers for an additional 6900 hours over 12 weeks.

Needs Assessment Priorities *

Needs Assessment

2022-2024 Needs Assessment

Priorities

Priority	Page reference
Primary care workforce	45
Pandemic and disaster response	46
Access, integration and coordination	41



Activity Demographics

Target Population Cohort

Practices within three LGAs (Canterbury-Bankstown, Bayside and Georges River) as they had lower COVID-19 immunisation coverage rates and have a large majority of CALD community groups.

Indigenous Specific *

No

Coverage

Whole Region

No

SA3 Name	SA3 Code
Canterbury	11902
Strathfield - Burwood - Ashfield	12003
Kogarah - Rockdale	11904
Hurstville	11903
Botany	11701



Activity Consultation and Collaboration

Consultation

LHD's, General Practitioners, Practice Nurses, Practice Managers.

Collaboration

LHD's, General Practitioners, Practice Nurses, Practice Managers.



Activity Milestone Details/Duration

Activity Start Date

08/08/2021

Activity End Date

30/12/2021

Service Delivery Start Date

16/08/2021

Service Delivery End Date

31/12/2021



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: No

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): Yes

Other Approach (please provide details): No

Is this activity being co-designed?

No

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

N/A

Co-design or co-commissioning comments

N/A



CF-COVID-LWC - 1 - Living with COVID



Activity Metadata

Applicable Schedule *

Core Funding

Activity Prefix *

CF-COVID-LWC

Activity Number *

1

Activity Title *

Living with COVID

Existing, Modified or New Activity *

New Activity



Activity Priorities and Description

Program Key Priority Area *

Other (please provide details)

Other Program Key Priority Area Description

Primary Care Improvement, COVID-19 Response

Aim of Activity *

To support and strengthen the health system to manage the anticipated increase in COVID-19 cases. This activity will support effective and efficient community care management of COVID-19 patients outside of hospital and provide confidence and assurance to the community and health professionals in the CESP HN region.

Description of Activity *

COVID-19 Positive Community Care Pathways:

- Sutherland Shire COVID Respiratory Kids PPE Program – With the local hospital having high numbers of children presenting to ED with COVID like symptoms. Many of these children could be seen by a GP. This program will enable local GP clinics to extend their operating hours to see children 0-16 years, experiencing COVID like respiratory symptoms. This in turn will hopefully reduce the burden on the local Sutherland Hospital Emergency Department.

Support for Primary Care from the National Medical Stockpile:

- CESP HN will continue to support primary care, GPRCs, ACCHSs in ordering PPE via the PHN to the National Stockpile.
- Those primary care providers can order PPE via the PHN when: they are seeing COVID-19 positive patients face to face and virtually; there is no local supply available commercially; where practices are in a location where there may be community transmission of COVID, where practices have an unusual number of patients presenting with respiratory symptoms.
- Under new arrangements – CESP HN will develop and implement processes to facilitate access to PPE bundles to GPs willing to see COVID positive patients and one bundle intending to support approximately 4-weeks of COVID positive

patient consultations.

Commissioned Home Visits:

- COVID GP Home Visiting Service (COVID at Home) - this program will support COVID-19 positive patients with low to moderate risk health concerns. The service will provide in-home assessment by a primary care provider, either a General Practitioner (GP) and / or a Registered Nurse (RN), for patients whose treating GPs is unable to or does not perform home visits.

Needs Assessment Priorities *

Needs Assessment

2022-2024 Needs Assessment

Priorities

Priority	Page reference
Primary care workforce	45
Pandemic and disaster response	46
Access, integration and coordination	41



Activity Demographics

Target Population Cohort

COVID-19 positive patients, Children 0-16 with COVID like respiratory symptoms, PPE - General Practices/GPRCs/ACCHSs.

Indigenous Specific *

No

Coverage

Whole Region

Yes



Activity Consultation and Collaboration

Consultation

Local Health Districts and GPs.

Collaboration



Activity Milestone Details/Duration

Activity Start Date

28/02/2022

Activity End Date

30/12/2022

**Activity Commissioning**

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No**Continuing Service Provider / Contract Extension:** No**Direct Engagement:** No**Open Tender:** No**Expression Of Interest (EOI):** Yes**Other Approach (please provide details):** No**Is this activity being co-designed?**

Yes

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

N/A

Co-design or co-commissioning comments

Local GPs



CF - 1 - Population health services for priority populations



Activity Metadata

Applicable Schedule *

Core Funding

Activity Prefix *

CF

Activity Number *

1

Activity Title *

Population health services for priority populations

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Population Health

Aim of Activity *

To reduce the burden of disease and the demand on services by commissioning early intervention community-based services for priority populations.

Description of Activity *

This activity includes the following commissioned services:

- Diabetes education: through a community-based education program to improve capability of people at risk, newly diagnosed, or with uncomplicated type 2 diabetes to self-manage their condition. Programs specifically target people from CALD backgrounds.
- Diabetes education: through the delivery of community-based education programs that promote greater awareness and improve knowledge of the risk factors associated with diabetes in pregnancy and pre-gestational diabetes for women of child-bearing age from specific CALD communities.
- Viral hepatitis identification: through targeting people living with hepatitis B and C and primary care providers to improve identification and management of care.
- Chronic disease self-management in older people: through the provision of a health literacy and coaching in the home for residents of Norfolk Island.
- Adolescent lifestyle modification program: through delivery of an online healthy lifestyle and weight management education and coaching program.
- Child health early screening: through delivery of early intervention speech pathology services to children with communication issues from Aboriginal and other vulnerable families.
- Healthy Schools Project: through a partnership with the LHD/N, Department of Education and local services, to commission a navigator to support vulnerable families with primary school aged children to increase access to early

intervention and support services.

- Osteoporosis secondary fracture prevention: to better identify fragility fractures in older people, leading to enhanced integration and coordination of care and reduced admissions to hospital.
- Dementia: delivery of a program to support older people who have been diagnosed with the early stages of dementia and their carers to assist them to maintain a healthy quality of life and improve their health literacy.
- Models of care for sexuality and gender diverse people: design a primary health model of care and care pathways for LGBTQI+ people through careful design, planning and expert input. The model of care will include safe, inclusive, person-centred, integrated, and community driven health services designed for sexuality and gender diverse people.

Needs Assessment Priorities *

Needs Assessment

2022-2024 Needs Assessment

Priorities

Priority	Page reference
Regional priority populations	32
Population Health	27



Activity Demographics

Target Population Cohort

- Diabetes education: CALD background who are at risk, newly diagnosed, or with uncomplicated type 2 diabetes, women of child-bearing age from specific CALD communities, vulnerable and at-risk populations.
- Viral hepatitis identification: people living with hepatitis B and C.
- Chronic disease self-management: Community dwelling people aged 70 years or older with one or more chronic conditions.
- Adolescent lifestyle modification program: people aged 13 to 17 years who are above a healthy weight or have/are at risk of chronic disease.
- Child health early screening: Aboriginal and/or Torres Strait Islander children aged 1-6 years within the northern sector of SESLHD and children aged 0-5 years with a focus on socioeconomically disadvantaged communities including CALD families.
- Healthy Schools Collaborative: vulnerable families with primary school aged children in the South Eastern Sydney area.
- Osteoporosis secondary fracture prevention: older people at risk of osteoporosis who experience fragility fractures.
- Dementia: people with newly diagnosed dementia and their carers.
- Models of care for sexuality and gender diverse people: LGBTQI+ people.

Indigenous Specific *

No

Coverage

Whole Region

Yes



Activity Consultation and Collaboration

Consultation

CESPHN has consulted with a range of stakeholders through relevant advisory and governance groups including relevant LHD staff, GPs, allied health and practice nurses, consumer representatives, childhood and Aboriginal services, families, childcare groups, Diabetes NSW & ACT, Department of Education.

Collaboration

LHDs and LHNs: support promotion of the programs, commissioned provider (speech pathology services and healthy school's navigator)

GPs and practice nurses: support referral of the target group

Diabetes NSW & ACT: commissioned service provider (diabetes education)

Childhood and Aboriginal services: community and cultural liaison role, support promotion of the service

Childcare centres: support promotion of the service, support screening activities

Allied health professionals (AHPs): participate in coordination of care, support referral pathways for target population

High schools: support promotion of the service

Community based organisations: support promotion of the services, screening activities and referral pathways.

Local Health District and Network, Department of Education and local services: support health literacy and service navigation.

Local disability service providers: improve service integration with primary care.



Activity Milestone Details/Duration

Activity Start Date

30/06/2019

Activity End Date

29/06/2025



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: Yes

Direct Engagement: Yes

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): No

Is this activity being co-designed?

Yes

Is this activity the result of a previous co-design process?

Yes

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

Yes

Has this activity previously been co-commissioned or joint-commissioned?

Yes

Decommissioning

Yes

Decommissioning details?

The Deli Women and Children’s Centre: CESPNN has been funded by the Department of Health to implement a new service to support primary care practitioners to better understand and support victims of domestic and family violence.

Co-design or co-commissioning comments

Services have been designed in consultation and collaboration with key stakeholders and experts in the related areas.



CF - 2 - Integration and care coordination



Activity Metadata

Applicable Schedule *

Core Funding

Activity Prefix *

CF

Activity Number *

2

Activity Title *

Integration and care coordination

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Other (please provide details)

Other Program Key Priority Area Description

Integrated and coordinated care

Aim of Activity *

To improve experiences for individuals and service providers, health outcomes for the population, and cost efficiency of the health system.

Description of Activity *

This activity includes the following commissioned services:

- A diabetes collaborative that provides targeted clinical services to priority groups, enhances service navigation between primary and tertiary healthcare services and promotes more consistent care to those with, or at risk of developing diabetes.
- A web-based information portal (Clinical Referral Pathways) designed to improve navigation of the health system by providing a single point of information for primary health care service providers on how to assess, manage and effectively refer patients to specialists and other community-based services in a timely manner.

Needs Assessment Priorities ***Needs Assessment**

2022-2024 Needs Assessment

Priorities

Priority	Page reference
Access, integration and coordination	41
Population Health	27



Activity Demographics

Target Population Cohort

- Diabetes resource hub: people with or at risk of diabetes within the CESPHN region.
- Clinical Referral Pathways: primary, secondary care health professionals, education and social sector workers, and NGOs.

Indigenous Specific *

No

Coverage

Whole Region

Yes



Activity Consultation and Collaboration

Consultation

CESPHN consults with a range of stakeholders through relevant advisory and governance groups to implement this activity including relevant LHD/LHN staff, GPs, AHPs and practice nurses.

Collaboration

Relevant LHDs: partner organisations, commissioned service providers, participation in service standardisation activities, participation in governance meetings.

GPs and practice nurses: enhanced coordination of care for chronic disease patients, involved at all stages of pathway development and as users.

AHPs: enhanced coordination of care for chronic disease patients.

Local/national NGOs: provide collaboration, advice, and up to date service criteria and referral guidelines for non-hospital-based services.

NSW Health ACI: works with clinicians and managers to design and promote models of care that are the basis for much of the content in Clinical Referral Pathways.



Activity Milestone Details/Duration

Activity Start Date

30/06/2019

Activity End Date

29/06/2025



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: Yes

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): Yes

Other Approach (please provide details): No

Is this activity being co-designed?

No

Is this activity the result of a previous co-design process?

Yes

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

Yes

Has this activity previously been co-commissioned or joint-commissioned?

Yes

Decommissioning

Yes

Decommissioning details?

Diabetes resource collaborative (30 June 2022): this work is being continued by LHDs clinical services to target priority groups, enhance service navigation between primary and tertiary healthcare services and enable more consistent care to those with, or at risk of developing diabetes.

Co-design or co-commissioning comments

Diabetes Collaborative: A partnership between CESP HN, SLHD, SESLHD and St Vincent's Hospital in which partnership representatives form the governing committee and collaboratively plan and evaluate diabetes service improvements.



CF - 3 - Aged Care and Dementia Clinical Referral Pathways



Activity Metadata

Applicable Schedule *

Core Funding

Activity Prefix *

CF

Activity Number *

3

Activity Title *

Aged Care and Dementia Clinical Referral Pathways

Existing, Modified or New Activity *

New Activity



Activity Priorities and Description

Program Key Priority Area *

Aged Care

Other Program Key Priority Area Description**Aim of Activity ***

To support access to the Clinical referral pathways tool by primary care practitioners, promote best-practice care and enhance local clinicians' awareness of referral options and services, and improve collaboration and integration across the health care and other systems.

Description of Activity *

In partnership with SLHD and SESLHD, we will:

- Develop aged care and dementia referral pathways relevant to health needs in our region, for use by clinicians during consultation with patients, to support assessment and referral to local services and supports
- Monitor, review and improve existing aged care and dementia pathways to ensure currency, accuracy and consistency with medical best practice and local services
- Collaborate with Dementia Australia and also consider the use of the clinical referral pathways in residential aged care facilities.

Needs Assessment Priorities ***Needs Assessment**

2022-2024 Needs Assessment

Priorities

Priority	Page reference
Access, integration and coordination	41
Older Australians	30



Activity Demographics

Target Population Cohort

Primary care clinicians

Indigenous Specific *

No

Coverage

Whole Region

Yes



Activity Consultation and Collaboration

Consultation

Local primary care clinicians, allied health clinicians, aged care providers, other health care providers and consumers.

Collaboration

Dementia Australia, other NGOs, subject matter experts, LHDs and LHNs.



Activity Milestone Details/Duration

Activity Start Date

28/02/2022

Activity End Date

29/06/2025



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: No

Direct Engagement: Yes

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): No

Is this activity being co-designed?

Yes

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

Yes

Decommissioning

No

Decommissioning details?

N/A

Co-design or co-commissioning comments

General Clinical Referral Pathways program is co-commissioned with Local Health Districts.



CF - 4 - Dementia consumer pathway resource



Activity Metadata

Applicable Schedule *

Core Funding

Activity Prefix *

CF

Activity Number *

4

Activity Title *

Dementia Consumer Pathway Resource

Existing, Modified or New Activity *

New Activity



Activity Priorities and Description

Program Key Priority Area *

Aged Care

Aim of Activity *

To support people living with dementia and their families and carers through a user-friendly consumer pathway.

Description of Activity *

We will develop a consumer-focused dementia support pathway detailing the support available for people living with dementia, their carers and families in our region. The pathway will include local, state and federal government, private sector, and community-driven support. This work will be undertaken with Dementia Australia to ensure resources are nationally consistent but also reflect services and support available in our region.

Needs Assessment Priorities ***Needs Assessment**

2022-2024 Needs Assessment

Priorities

Priority	Page reference
Older Australians	30



Activity Demographics

Target Population Cohort

People living with dementia and their carers and families.

Indigenous Specific *

No

Coverage

Whole Region

Yes



Activity Consultation and Collaboration

Consultation

Dementia Australia, people with dementia and their carers and families, other NGOs.

Collaboration

Local primary care clinicians, allied health, aged care providers, subject matter experts, LHDs and LHNs.



Activity Milestone Details/Duration

Activity Start Date

27/06/2022

Activity End Date

29/06/2025



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: No

Direct Engagement: Yes

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): No

Is this activity being co-designed?

Yes

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

N/A

Co-design or co-commissioning comments

N/A



HSI - 1 - Planning and system integration



Activity Metadata

Applicable Schedule *

Core Funding

Activity Prefix *

HSI

Activity Number *

1

Activity Title *

Planning and system integration

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Other (please provide details)

Other Program Key Priority Area Description

Planning and system integration

Aim of Activity *

To ensure the health system works in a more coordinated way through partnerships and evidence-based practice.

Description of Activity *

This activity includes:

- Supporting stakeholder engagement and partnerships including the Primary Care Partnership Committee, program advisory committees (e.g., Disability Network), annual strategy workshop, external representation on hospital clinical councils, and engagement with member organisations.
- Distributing accessible health promotion communications and marketing materials to improve health literacy.
- Developing and implementing joint plans for regional priority populations such as CALD communities and refugees, homelessness health, domestic and family violence.
- Working with local health districts and networks on models for collaborative commissioning.
- Advocacy for improved integration between primary and acute care systems.
- Completing ongoing needs assessments to identify the health needs and service gaps for the region, annual activity work plans and 12 month performance reports.
- Implementing an organisation-wide monitoring and evaluation framework.
- Governing data we hold, including data quality improvement initiatives migrating data into the national PHN data storage solution (Primary Health Insights), improve data skills, infrastructure, security controls, and management capability to an industry recognised standard (ISO 27001 or equivalent) by 2026.

Needs Assessment Priorities *

Needs Assessment

2022-2024 Needs Assessment

Priorities

Priority	Page reference
Access, integration and coordination	41



Activity Demographics

Target Population Cohort

People and places experiencing disadvantage and inequities.

Indigenous Specific *

No

Coverage

Whole Region

Yes



Activity Consultation and Collaboration

Consultation

CESPHN consults with its advisory groups, member networks, consumer and community groups, peak bodies, NGOs, allied health professionals, general practices, universities, SLHD, SESLHD SVHN, SCHN, and other PHNs.

Collaboration

LHDs and LHNs: consult through membership on relevant governance groups including the Primary Care Partnership Committee.
Other PHNs: joint funders and governance partners of the national PHN data storage solution (Primary Health Insights).
Research institutes: program planning and evaluation
NGOs: support promotion of services.



Activity Milestone Details/Duration

Activity Start Date

30/06/2019

Activity End Date

29/06/2025

Other Relevant Milestones

Updates to needs assessment (ongoing), annual revisions to activity work plans, 12-month Performance Report (by September each year), annual strategy day held in October.



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: No

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): Yes

Is this activity being co-designed?

Yes

Is this activity the result of a previous co-design process?

Yes

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

N/A

Co-design or co-commissioning comments

Activities have been designed in consultation and collaboration with key stakeholders and experts in the related areas.



HSI - 2 - Digital health adoption



Activity Metadata

Applicable Schedule *

Core Funding

Activity Prefix *

HSI

Activity Number *

2

Activity Title *

Digital health adoption

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Digital Health

Other Program Key Priority Area Description**Aim of Activity ***

Increase digital health uptake and the meaningful use of specific digital health systems / technologies among health care providers.

Description of Activity *

This activity will support general practices and health professionals to use digital health systems and participate in information sharing by:

- Supporting general practices/ allied health and other health professionals to adopt secure messaging technologies, to receive /send correspondence electronically
- Providing support to general practices to receive discharge summaries from LHDs/LHNs and private hospitals via HealthNet and other digital technologies
- Facilitating the implementation of technologies that enable two-way communication between LHDs/LHNs and other health professionals, including general practice and allied health
- Exploring the feasibility of electronic shared care planning tools
- Systematically embedding the use of My Health Record into routine patient care in allied health and RACFs
- Providing general practices with access to data extraction and analysis tools to support continuous quality improvement activities
- Facilitating the uploading of accurate shared health summaries to the My Health Record and the inclusion of accurate information in eReferrals and Smart Forms

- Provide support to general practices/ allied health and other health professionals on telehealth
- Supporting general practices and pharmacies to enable electronic prescriptions.
- Supporting general practices and private specialists with ePathology.

The expected outcomes are an increased number of health professionals meaningfully using digital health systems / technologies and an increased number of general practices sharing data with the PHN and participating in quality improvement activities.

Needs Assessment Priorities *

Needs Assessment

2022-2024 Needs Assessment

Priorities

Priority	Page reference
Access, integration and coordination	41



Activity Demographics

Target Population Cohort

General practices and health professionals.

Indigenous Specific *

No

Coverage

Whole Region

Yes



Activity Consultation and Collaboration

Consultation

CESPHN consults with its advisory groups, member networks, consumer and community groups, peak bodies, NGOs, allied health professionals, general practices, pharmacists, medical specialists, SESLHD, SLHD, SVHN, SCHN, eHealth NSW, Australian Digital Health Agency (ADHA), external training organisations, software vendors and other PHNs.

Collaboration

General practices including GPs, practice nurses and practices managers, allied health professionals, medical specialists, pharmacists: participation and adoption in the use of specific health systems, e-health platforms and participation in data sharing and data quality improvement activities

Advisory groups, member networks, consumer and community groups: provide advice and support in digital health integration and activities

Aged care and RACFs: encourage integrated coordination of care for older Australians through My Health Record, improved GP access to RACF electronic health records and improved communication with hospitals

Private hospitals: assist in the implementation and review in a range of activities to address issues impacting the timeliness, accuracy and quality of electronic discharge summaries and the adoption of secure messaging

ADHA: responsible for national digital health initiatives and systems.

eHealth NSW: provides state-wide leadership on the shape, delivery and management of ICT-led healthcare and implements change and adoption

Software vendors: partners in the delivery of interoperable solutions in coordination with healthcare professionals

External training organisations: support health care providers to use digital health systems to improve patient care and information sharing

SESLHD, SLHD, SVHN, SCHN: facilitate implementation of technologies that enable two-way communication between LHDs/LHNs and other health professionals, and data linkages

RACGP: provide guidelines for data quality in general practice and standards for accreditation

Research organisations: opportunities to collaborate on population health research supported by data to achieve better patient health outcomes

Other PHNs: leverage existing digital health activities and collaborate with other PHNs enabling open sharing of content, specifically those in geographical proximity to CESP HN.



Activity Milestone Details/Duration

Activity Start Date

30/06/2019

Activity End Date

29/06/2025



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: Yes

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): Yes

Is this activity being co-designed?

No

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

N/A

Co-design or co-commissioning comments

N/A



HSI - 3 - Improve population health



Activity Metadata

Applicable Schedule *

Core Funding

Activity Prefix *

HSI

Activity Number *

3

Activity Title *

Improve population health

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Population Health

Other Program Key Priority Area Description**Aim of Activity ***

To provide population health support to primary health care providers to improve the health outcomes of the local population.

Description of Activity *

CESPHN will support primary health care providers relating to:

- Cancer control including supporting health care providers to systematically implement screening and prevention activities for breast, cervical and bowel cancer, focusing on communities/population groups with lower participation rates.
- Immunisation including education on cold chain management, supporting newly opened general practices to set up their Vaccine Account Number for ordering vaccines, and working with Public Health Units to disseminate disease alerts and respond to disease outbreaks.
- Sexual health including STI quality improvement activities in general practice and building capacity in managing the needs of priority populations.
- Increasing detection and improving outcomes for people living with HBC and HCV, particularly increasing access to treatment and promoting integrated care services.
- Improve outcomes of patients with or at risk of liver cirrhosis and hepatocellular carcinoma through specialist practice support.
- Child and maternal health including supporting health care providers to participate in the GP Antenatal Shared Care Program (ANSC), and promoting lifestyle and weight management strategies, perinatal mental health, breast feeding, and childhood screening for developmental delays.

- Building capability and capacity to support people with disability on their healthcare journey.
- Improving the health status and health behaviours of older people through greater health literacy and access to primary care services.
- Research that aligns with identified primary care priorities and aims to improve care for people that live and work in our region.

Needs Assessment Priorities *

Needs Assessment

2022-2024 Needs Assessment

Priorities

Priority	Page reference
Primary care workforce	45
Population Health	27



Activity Demographics

Target Population Cohort

Primary care workforce.

Indigenous Specific *

No

Coverage

Whole Region

Yes



Activity Consultation and Collaboration

Consultation

CESPHN consults with its stakeholder advisory groups, member networks, consumer and community groups, peak bodies, NGOs, allied health professionals, general practices, universities, SLHD, SESLHD SCHN, SCHN, RACFs and other PHNs.

Collaboration

Cancer Institute NSW – collaborate to implement the cancer screening toolkit in general practice

LHDs – program partners, governance

General practice – implementation of quality improvement activities

Relevant NGOs – program partners, support promotion of the programs, referral pathways

Research Institutes – academic expertise, evaluation



Activity Milestone Details/Duration

Activity Start Date

30/06/2019

Activity End Date

29/06/2025



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: No

Direct Engagement: Yes

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): Yes

Is this activity being co-designed?

Yes

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

Yes

Decommissioning

No

Decommissioning details?

N/A

Co-design or co-commissioning comments

N/A



HSI - 4 - Workforce development



Activity Metadata

Applicable Schedule *

Core Funding

Activity Prefix *

HSI

Activity Number *

4

Activity Title *

Workforce Development

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Workforce

Aim of Activity *

To develop the primary health care workforce to ensure appropriate and safe care.

Description of Activity *

Activities include:

- Delivering continuing professional development (CPD) education for a range of primary care providers (GPs, practice nurses, allied health professionals, practice admin staff) to maintain registration with their respective peak bodies or regulating authority (RACGP, APNA, AHPRA, AAPM).
- Developing and implementing the Peer Group Learning (PGL) program across the CESP HN region and the Clinical Leaders Network.
- Education in response to COVID-19 such as telehealth, infection control, vaccine readiness.
- Building primary care capacity and leadership among practice nurses through leadership training, online learning, and support to implement nurse-led clinics.
- Supporting and educating new nurses coming into general practice.
- Delivering Cultural Awareness Training.
- Other education and training initiatives that deliver workshops and online educational materials on topics such as chronic disease management, asthma management, disability, Antenatal Shared Care, mental health, cancer management and domestic violence.

Needs Assessment Priorities *

Needs Assessment

Priorities

Priority	Page reference
Primary care workforce	45



Activity Demographics

Target Population Cohort

Primary care providers.

Indigenous Specific *

No

Coverage

Whole Region

Yes



Activity Consultation and Collaboration

Consultation

CESPHN consults with RACGP, LHDs, Clinical Referral Pathways, CESPHN program teams, GPs, AHPs, practice staff through surveys, event evaluation forms, advisory committees and member networks to identify educational needs.

Collaboration

Prince of Wales Private Hospital, St Vincent’s Clinic, St Vincent’s Private Hospital, St George Public Hospital and Clinic and Royal Hospital for Women: partner, shared responsibility of CPD activities.

Chris O’Brien Lifehouse: offers speakers and venue to run events.

University of Sydney: speakers for events.

SLHD and RPA: partner for events.

NDIS, general practice staff, NGOs: program governance.

Asthma Australia: development of quality improvement activity.

Kidney Health Australia: development of quality improvement activity.

Southern and Eastern Heart Clinics: development of quality improvement activity.

General practice nurses: implementation of quality improvement activities, leadership development.

GP Synergy: registrar development and curriculum development.

Other NSW PHNs: joint events.

APNA.



Activity Milestone Details/Duration

Activity Start Date

30/06/2019

Activity End Date

29/06/2025

Other Relevant Milestones

Annual calendar of events developed by February.

**Activity Commissioning**

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: Yes

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): Yes

Is this activity being co-designed?

Yes

Is this activity the result of a previous co-design process?

Yes

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

N/A

Co-design or co-commissioning comments

Activities have been designed in consultation and collaboration with key stakeholders and experts in the related areas.



HSI - 5 - Quality improvement in general practice



Activity Metadata

Applicable Schedule *

Core Funding

Activity Prefix *

HSI

Activity Number *

5

Activity Title *

Quality improvement in general practice

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Workforce

Aim of Activity *

To support general practices in continuous quality improvement and capacity building.

Description of Activity *

CESPHN undertakes a range of activities, including (but not limited to) face to face training and education visits, email/phone/virtual support, and provision of resources to support the primary care workforce in the following areas:

- Accreditation under the RACGP 5th Edition Standards
- Uptake of Practice Incentive Payments including Quality Improvement, After Hours, Indigenous Health Incentive, ePIP and Workforce Incentive
- MBS items (e.g., MBS items 715) and health prevention initiatives such as Health Assessments, GP Management Plans and Team Care Arrangements
- Support general practices and allied health in the ongoing development of quality improvement activities to improve practice
- Support for general practice and allied health manager and reception/administration roles
- Support for the role of the practice nurse and their scope of practice
- Closing the Gap – support practices in their cultural awareness and adoption of Indigenous Health Incentive
- Pandemic and emergency planning within general practice and allied health
- Support general practice and allied health to maintain their readiness to respond to pandemics, emergencies, and their participation in local disaster plans
- Business and development support in primary care (general practice and allied health)
- Newly opened, closing or amalgamating practices and retiring GPs
- Expanding workforce, such as co-located allied health, and orientation of GP registrars, GPs, practice nurses, practice staff.

and medical students

- Implementation of tailored strategies that support general practice and allied health to identify and deliver more targeted support according to the level of engagement with the PHN and interaction with digital health and quality improvement strategies.
- Support population health and mental health initiatives in general practice and allied health
Undertake specific activities to support local Aboriginal Medical Service (AMS) e.g., accreditation, workforce support
Provide education opportunities to general practice and allied health staff e.g., GPs, Practice Managers, Practice Nurses, Administration
- Collaboration with local health districts to improve communication between acute and primary care in chronic disease management e.g., SESLHD Integrated Working Party
- Provide support to general practice and allied health on COVID-19 e.g., infection prevention and control, COVID-19 vaccination program, immunisation
- CESPHN will utilise practice engagement tools to develop tailored support and lay the foundations for the person-centred medical neighbourhood (PCMN) model of care to targeted practices. The PCMN model of care is CESPHN's localised model designed to build the capacity and capability of general practices.

Needs Assessment Priorities *

Needs Assessment

2022-2024 Needs Assessment

Priorities

Priority	Page reference
Primary care workforce	45
Access, integration and coordination	41



Activity Demographics

Target Population Cohort

Primary care workforce.

Indigenous Specific *

No

Coverage

Whole Region

Yes



Activity Consultation and Collaboration

Consultation

CESPHN consults with RACGP, Australian Primary Care Nurses Association, Australian Association of Practice Managers, Australian Health Practitioner Regulation Agency, CESPHN community health network, GP Synergy, universities and research institutions within the CESPHN region, GPs, general practice and allied health staff.

Collaboration

GPs, practice nurses, allied health, practice managers/staff, general practice accrediting bodies, SESLHD, SLHD, software vendors (including Pen CS and POLAR GP).



Activity Milestone Details/Duration

Activity Start Date

30/06/2019

Activity End Date

29/06/2025



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: No

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): Yes

Is this activity being co-designed?

No

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

N/A

Co-design or co-commissioning comments

N/A



CF-COVID-PCS - 1 - COVID-19 Primary Care Support



Activity Metadata

Applicable Schedule *

Core Funding

Activity Prefix *

CF-COVID-PCS

Activity Number *

1

Activity Title *

COVID-19 Primary Care Support

Existing, Modified or New Activity *

Modified



Activity Priorities and Description

Program Key Priority Area *

Other (please provide details)

Other Program Key Priority Area Description

COVID

Aim of Activity *

To provide support for Australia's COVID-19 Vaccine and Treatment Strategy to the primary, aged care and disability sectors.

Description of Activity *

COVID-19 Vaccine and Treatment Strategy support includes:

- Providing guidance and expert advice on local needs and issues
- Advocating to Department of Health, Local Health Districts/Networks on behalf of local primary health workforce, residential aged care and disability accommodation facilities
- Implementation of local strategies with general practice and pharmacies to address gaps in the delivery and supply of vaccines in response to demand
- Supporting the 5 General Practice Respiratory Clinics
- Coordinating vaccine rollout within RACFs and disability accommodation facilities for phase 1a of the Strategy
- Conducting a needs assessment and expression of interest process to identify general practices and GPRCs to participate from Phase 1b of the Strategy
- Ensuring a coordinated approach with LHDs and LHNs
- Supporting vaccine delivery sites in their establishment and operation
- Ensuring consistent communications and engagement to the local community that promotes vaccine update amongst vulnerable community members
- Promote uptake of oral antivirals

- Supporting aged care facilities in the delivery of COVID-19 vaccines to residents
- Collaborate and identify opportunities to develop long COVID services and support primary care providers in the delivery of care.

Needs Assessment Priorities *

Needs Assessment

2022-2024 Needs Assessment

Priorities

Priority	Page reference
Primary care workforce	45
Access, integration and coordination	41
Population Health	27



Activity Demographics

Target Population Cohort

Local population

Primary, residential aged care and disability sectors

Indigenous Specific *

No

Coverage

Whole Region

Yes



Activity Consultation and Collaboration

Consultation

LHDs, LHNs, GPs, Residential Aged Care Facilities, Member Chairs, CESP HN's Clinical and Community Councils and advisory committees.

Collaboration

Department of Health, Vaccine reference group, RACF GP Advisory group, other NSW/ACT PHNs COVID leads.



Activity Milestone Details/Duration

Activity Start Date

31/10/2020

Activity End Date

30/12/2022

Other Relevant Milestones

22 January 2021 - Advertise EOI for Phase 1b to general practices
22 February 2021 - Residential aged care vaccination program commences
24 February 2021 - Advise general practices eligible to participate in Phase 1b
5 March 2021 - Advise Phase 1b commencement dates
22 March 2021 - Phase 1b general practice week 1 commencement

**Activity Commissioning**

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No
Continuing Service Provider / Contract Extension: No
Direct Engagement: Yes
Open Tender: No
Expression Of Interest (EOI): No
Other Approach (please provide details): Yes

Is this activity being co-designed?

No

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

N/A

Co-design or co-commissioning comments

N/A



COVID-GPLRC - 1 - GP-led Respiratory Clinics



Activity Metadata

Applicable Schedule *

Core Funding

Activity Prefix *

COVID-GPLRC

Activity Number *

1

Activity Title *

GP-led Respiratory Clinics

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Other (please provide details)

Other Program Key Priority Area Description

COVID

Aim of Activity *

To identify potential GP-led Respiratory Clinic sites and support the ongoing distribution of personal protective equipment (PPE) to primary care services.

Description of Activity *

GPRC sites:

- Conduct an expression of interest process to identify potential GPRC sites and make recommendations to the Department of Health
- Assist with site establishment
- Workforce support and monitoring of data
- Promotion of GPRC sites.

PPE distribution:

- Create and manage ordering process, receipt of PPE and then the supply and delivery to practices and reporting on its distribution
- Develop resources and communication materials
- Support practices and allied health to ensure compliance with public health guidance.

Needs Assessment Priorities *

Needs Assessment

2022-2024 Needs Assessment

Priorities

Priority	Page reference
Primary care workforce	45
Population Health	27



Activity Demographics

Target Population Cohort

Local population

Primary care workforce

Five Respiratory Clinic sites:

- Belmore Medical Respiratory Clinic
- Inner West GP Respiratory Clinic
- Bondi Junction GP Respiratory Clinic
- Lakemba GP Respiratory Clinic
- Kirketon Road Centre.

Indigenous Specific *

No

Coverage

Whole Region

Yes



Activity Consultation and Collaboration

Consultation

LHDs, LHNs, GPs, GP Member organisation chairs, CESP HN's Clinical Council and advisory committees, Aspen.

Collaboration

Aspen for site assessment and training, Department of Health as contract managers.



Activity Milestone Details/Duration

Activity Start Date

11/03/2020

Activity End Date

30/12/2021



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: No

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): Yes

Is this activity being co-designed?

Yes

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

N/A

Co-design or co-commissioning comments

N/A



CHHP - 1 - Cancer management in general practice



Activity Metadata

Applicable Schedule *

Core Funding

Activity Prefix *

CHHP

Activity Number *

1

Activity Title *

Cancer management in general practice

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Population Health

Aim of Activity *

To support the capacity of general practice to enhance the management of people with newly diagnosed and end stage cancer, by supporting communication and care coordination between primary care and hospital-based cancer services.

Description of Activity *

The following activities will be undertaken:

- Create a GP support line(s) to assist GPs and practice nurses with advice and service navigation in relation to cancer management
- Create new General Practice (GP) nurse liaison positions to better manage the needs of cancer patients in the community by supporting GP involvement in shared cancer and palliative care management
- Create a network of allied health professional staff aligned to existing hospital and community cancer and palliative care teams, GPs, and GP networks, to improve care and management for patients.

The expected outcomes are:

- Enhanced capacity of primary care providers to manage of people with newly diagnosed and end stage cancer
- Improved communication and care coordination between cancer specialists and primary care providers.

Needs Assessment Priorities *

Needs Assessment

2022-2024 Needs Assessment

Priorities

Priority	Page reference
Primary care workforce	45
Access, integration and coordination	41
Population Health	27



Activity Demographics

Target Population Cohort

Primary care workforce.

Indigenous Specific *

No

Coverage

Whole Region

Yes



Activity Consultation and Collaboration

Consultation

GPs, Allied Health Professionals, NGOs, Practice Nurses, Practice Managers, Cancer Specialists, Community Service Providers, Consumers, CESP HN Community Health Network, CESP HN Clinical Council, Sydney LHD and South Eastern Sydney LHD.

Collaboration

GPs, NGOs, Practice Nurses, Cancer Specialists, Community Service Providers, Consumers, Sydney LHD, South Eastern Sydney LHD, St Vincent's Hospital Network Sydney - co-design and governance.



Activity Milestone Details/Duration

Activity Start Date

30/06/2019

Activity End Date

29/06/2025

Service Delivery Start Date

1/06/2020



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: No

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): Yes

Other Approach (please provide details): No

Is this activity being co-designed?

Yes

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

N/A

Co-design or co-commissioning comments

GPs, NGOs, Practice Nurses, Cancer Specialists, Community Service Providers, Consumers, Sydney LHD, South Eastern Sydney LHD, St Vincent's Hospital Network Sydney were involved in the co-design process.
