

# Central and Eastern Sydney - Aged Care 2021/22-2024/25 Activity Summary View



## AC-CF - 1 - Care Finder Program



### Activity Metadata

**Applicable Schedule \***

Aged Care

**Activity Prefix \***

AC-CF

**Activity Number \***

1

**Activity Title \***

Care Finder Program

**Existing, Modified or New Activity \***

New Activity



### Activity Priorities and Description

**Program Key Priority Area \***

Aged Care

**Aim of Activity \***

The aim of this activity is to establish and maintain a network of care finders that provide intensive assistance to help people within the care finder target population to understand and access aged care and connect with other relevant supports in the community.

**Description of Activity \***

1. Commissioning of care finder services based on local needs in relation to care finder support.
2. Transition of the Assistance with Care and Housing (ACH) program to the care finder program.

**Needs Assessment Priorities \***

Needs Assessment

**Priorities**

Priority	Page reference
Older Australians	30
Primary care workforce	45
Access, integration and coordination	41



**Activity Demographics**

**Target Population Cohort**

People who are eligible for aged care services and have one or more reasons for requiring intensive support to:

- interact with My Aged Care and access aged care services, and/or
- access other relevant supports in the community.

**Indigenous Specific \***

No

**Coverage**

**Whole Region**

Yes



**Activity Consultation and Collaboration**

**Consultation**

ACH providers, EnCOMPASS program organisations, LGBTQI+ organisations, dementia specific organisations, forgotten Australians organisations. LHDs, LHNs, aged care advocacy and local councils.

**Collaboration**

ACH providers transitioning to the Care Finder Program and commissioned service providers.



**Activity Milestone Details/Duration**

**Activity Start Date**

01/07/2022

**Activity End Date**

30/06/2025

**Service Delivery Start Date**

01/01/2023



## Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

**Not Yet Known:** No

**Continuing Service Provider / Contract Extension:** No

**Direct Engagement:** Yes

**Open Tender:** Yes

**Expression Of Interest (EOI):** No

**Other Approach (please provide details):** No

**Is this activity being co-designed?**

Yes

**Is this activity the result of a previous co-design process?**

No

**Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?**

No

**Has this activity previously been co-commissioned or joint-commissioned?**

No

**Decommissioning**

No

**Decommissioning details?**

N/A

**Co-design or co-commissioning comments**

The service delivery model will be co-designed with selected commissioned providers.

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## AC-CF - 2 - Care Finder Operational Activities



### Activity Metadata

**Applicable Schedule \***

Aged Care

**Activity Prefix \***

AC-CF

**Activity Number \***

2

**Activity Title \***

Care Finder Operational Activities

**Existing, Modified or New Activity \***

New Activity



### Activity Priorities and Description

**Program Key Priority Area \***

Aged Care

**Aim of Activity \***

The aim of this activity is to provide operational support in the delivery of the care finder program.

**Description of Activity \***

1. Undertake additional needs assessment activities to identify local needs in relation to care finder supports required.
2. Collect and maintain data in relation to the activity, including ensuring commissioned care finder organisations meet data collection and recording obligations.
3. Develop, implement and maintain processes to meet data collection and reporting requirements.
4. Engage with, and contribute to, the evaluation of the Care Finder Program
5. Support the integration of the care finder network into the local aged care system; including identifying and addressing opportunities to enhance integration between the health, aged care and other systems at the local level within the context of the Care Finder Program.

**Needs Assessment Priorities \*****Needs Assessment**

2022-2024 Needs Assessment

**Priorities**

Priority	Page reference
Older Australians	30
Primary care workforce	45
Access, integration and coordination	41



## Activity Demographics

### Target Population Cohort

- Care finders and care finder organisations.
- Referrers and intermediaries for the care finder program.

### Indigenous Specific \*

No

### Coverage

#### Whole Region

Yes



## Activity Consultation and Collaboration

### Consultation

ACH providers, EnCOMPASS program organisations, LGBTQI+ organisations, dementia specific organisations, forgotten Australians organisations. LHDs, LHNs, Aged care advocacy and local councils.

### Collaboration

ACH providers transitioning to Care Finders, and commissioned service providers.



## Activity Milestone Details/Duration

### Activity Start Date

01/07/2022

### Activity End Date

30/06/2025

### Service Delivery Start Date

01/01/2023



## Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

**Not Yet Known:** No

**Continuing Service Provider / Contract Extension:** No

**Direct Engagement:** No

**Open Tender:** No

**Expression Of Interest (EOI):** No

**Other Approach (please provide details):** Yes

**Is this activity being co-designed?**

No

**Is this activity the result of a previous co-design process?**

No

**Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?**

No

**Has this activity previously been co-commissioned or joint-commissioned?**

No

**Decommissioning**

No

**Decommissioning details?**

N/A

**Co-design or co-commissioning comments**

N/A



## AC-EI - 3 - Commissioning early intervention initiatives



### Activity Metadata

**Applicable Schedule \***

Aged Care

**Activity Prefix \***

AC-EI

**Activity Number \***

3

**Activity Title \***

Commissioning early intervention initiatives

**Existing, Modified or New Activity \***

New Activity



### Activity Priorities and Description

**Program Key Priority Area \***

Aged Care

**Aim of Activity \***

To support older people to live healthily for as long as possible.

**Description of Activity \***

This activity includes:

- commissioning early intervention initiatives that promote healthy ageing and the ongoing management of chronic conditions.
- raising awareness within the local primary health care workforce of the availability of these initiatives
- empowering GPs and other primary health care workers through training, tools and resources which will contribute to improved health and care outcomes for older people (QI toolkits).

**Needs Assessment Priorities \*****Needs Assessment**

2022-2024 Needs Assessment

**Priorities**

Priority	Page reference
Population Health	27
Older Australians	30
Primary care workforce	45
Access, integration and coordination	41



## Activity Demographics

### Target Population Cohort

Seniors in the CESP HN region. This activity will also support scoping and co-design of a healthy ageing hub that would support access for Aboriginal people in the region.

### Indigenous Specific \*

No

### Coverage

#### Whole Region

No

SA3 Name	SA3 Code
Eastern Suburbs - North	11801
Sutherland - Menai - Heathcote	12802
Leichhardt	12002
Hurstville	11903
Sydney Inner City	11703
Strathfield - Burwood - Ashfield	12003
Eastern Suburbs - South	11802
Kogarah - Rockdale	11904
Marrickville - Sydenham - Petersham	11702



## Activity Consultation and Collaboration

### Consultation

Services will be designed in consultation with key stakeholders and experts in related areas.

### Collaboration

Services will be designed in collaboration with key stakeholders in related areas.



## Activity Milestone Details/Duration



**Activity Start Date**

01/07/2021

**Activity End Date**

30/06/2024

**Service Delivery Start Date**

01/03/2022

**Service Delivery End Date**

30/06/2024



**Activity Commissioning**

**Please identify your intended procurement approach for commissioning services under this activity:**

**Not Yet Known:** No  
**Continuing Service Provider / Contract Extension:** No  
**Direct Engagement:** Yes  
**Open Tender:** No  
**Expression Of Interest (EOI):** No  
**Other Approach (please provide details):** No

**Is this activity being co-designed?**

Yes

**Is this activity the result of a previous co-design process?**

No

**Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?**

No

**Has this activity previously been co-commissioned or joint-commissioned?**

No

**Decommissioning**

No

**Decommissioning details?**

N/A

**Co-design or co-commissioning comments**

Services will be designed in consultation and collaboration with key stakeholders and experts in related areas.

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# AC-VARACF - 1 - Support RACFs to increase availability and use of telehealth care for aged care residents



## Activity Metadata

### Applicable Schedule \*

Aged Care

### Activity Prefix \*

AC-VARACF

### Activity Number \*

1

### Activity Title \*

Support RACFs to increase availability and use of telehealth care for aged care residents

### Existing, Modified or New Activity \*

New Activity



## Activity Priorities and Description

### Program Key Priority Area \*

Digital Health

### Aim of Activity \*

To support participating Residential Aged Care Facilities (RACFs) in the CESP HN region to have appropriate virtual consultation facilities and technology so their residents can access clinically appropriate telehealth care with primary health care professionals.

### Description of Activity \*

Activities include:

- assisting participating RACFs to have appropriate telehealth facilities and equipment to enable their residents to virtually consult with their primary health care professionals,
- providing training to participating RACF staff to support them to assist their residents in accessing virtual consultation services,
- promoting the use of enablers of digital health (such as My Health Record), and
- consulting with primary care providers and local health districts to ensure the initiative complements, but does not duplicate, efforts underway by state and territory governments to improve technological interoperability between the aged care and health and primary care systems.

### Needs Assessment Priorities \*

#### Needs Assessment

2022-2024 Needs Assessment

#### Priorities

Priority	Page reference
Older Australians	30
Access, integration and coordination	41



## Activity Demographics

### Target Population Cohort

Older Australians in RACFs, RACF staff and primary health care providers.

### Indigenous Specific \*

No

### Coverage

#### Whole Region

Yes



## Activity Consultation and Collaboration

### Consultation

RACFs, GPs, Allied Health, Private Specialists, LHDs/LHNs.

### Collaboration

RACFs, GPs, Allied Health, Private Specialists, LHDs/LHNs, Australian Digital Health Agency (ADHA), software vendors.



## Activity Milestone Details/Duration

### Activity Start Date

15/04/2022

### Activity End Date

30/06/2024



## Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

**Continuing Service Provider / Contract Extension:** No

**Direct Engagement:** Yes

**Open Tender:** No

**Expression Of Interest (EOI):** No

**Other Approach (please provide details):** Yes

**Is this activity being co-designed?**

Yes

**Is this activity the result of a previous co-design process?**

No

**Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?**

No

**Has this activity previously been co-commissioned or joint-commissioned?**

No

**Decommissioning**

No

**Decommissioning details?**

N/A

**Co-design or co-commissioning comments**

Extensive consultation with RACFs, GPs, Allied Health, Private Specialists, LHDs/LHNs will be undertaken to support seamless clinician and user experiences and to ensure aged care initiatives complement, and do not duplicate, existing efforts of primary health care providers in the region.



# AC-AHARACF - 2 - Enhanced after-hours support for residential aged care



## Activity Metadata

### Applicable Schedule \*

Aged Care

### Activity Prefix \*

AC-AHARACF

### Activity Number \*

2

### Activity Title \*

Enhanced after-hours support for residential aged care

### Existing, Modified or New Activity \*

New Activity



## Activity Priorities and Description

### Program Key Priority Area \*

Aged Care

### Aim of Activity \*

The aim of this activity is to enhance after hours supports for residential aged care facilities.

### Description of Activity \*

This activity will assist RACFs to:

- develop and implement after-hours action plans which will support their residents to access the most appropriate medical services out-of-hours,
- access a greater range of out-of-hours health care options and assist implementation for procedures aimed at keeping residents' digital medical records up to date, particularly following an episode where after-hours care was required, and
- engage with their residents' GPs (and other relevant health professionals), as part of after-hours action plan development.

### Needs Assessment Priorities \*

#### Needs Assessment

2022-2024 Needs Assessment

#### Priorities

Priority	Page reference
Older Australians	30
Access, integration and coordination	41



## Activity Demographics

### Target Population Cohort

Residents in RACFs

### Indigenous Specific \*

No

### Coverage

#### Whole Region

Yes

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## Activity Consultation and Collaboration

### Consultation

This activity will involve planning with GPs for contact and/or services to call after-hours when their RACF resident(s) health is deteriorating, or medical advice is required.

### Collaboration

GP's, RACFs, Local Health Districts.

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## Activity Milestone Details/Duration

### Activity Start Date

01/07/2021

### Activity End Date

30/06/2024

### Service Delivery Start Date

1/03/2022

### Service Delivery End Date

30/06/2024

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## Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

**Continuing Service Provider / Contract Extension:** No

**Direct Engagement:** Yes

**Open Tender:** No

**Expression Of Interest (EOI):** No

**Other Approach (please provide details):** No

**Is this activity being co-designed?**

No

**Is this activity the result of a previous co-design process?**

No

**Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?**

No

**Has this activity previously been co-commissioned or joint-commissioned?**

No

**Decommissioning**

No

**Decommissioning details?**

n/a

**Co-design or co-commissioning comments**

Services will be designed in consultation and collaboration with key stakeholders and relevant experts.

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